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# Blackpool Council

# 11 August 2015

To: Councillors Hunter, Hutton and Ryan

The above members are requested to attend the:

# LICENSING PANEL

Tuesday, 18 August 2015 at 1.30 pm in Committee Room A, Town Hall, Blackpool

# AGENDA

## **1** APPOINTMENT OF CHAIRMAN

To appoint a Chairman for the meeting.

# 2 DECLARATION OF INTEREST - LICENSING

Members are asked to declare any interests in the items under consideration and in doing so state:-

(1) the type of interest concerned

(2) the nature of the interest concerned; and

(3) whether they have or have not sat on a Planning Committee which has previously considered a planning application in respect of a licensed premises which is also subject to consideration for a premises licence as part of the agenda for this meeting.

If any Member requires advice on declarations of interests, they are advised to contact the Head Democratic Governance in advance of the meeting.

(Members are asked to also pay particular attention to the guidance sheet on interests supplied with the agenda).

#### **3** PROCEDURE FOR THE MEETING

The Chairman of the Panel will summarise the procedure and announce the equal maximum amount of time for each party to speak for the hearing.

A. Items 1 and 4 (b) will be undertaken in private session by the Panel and not in the Meeting Room.

B. Items 2, 3, 4(a) and 4(c) will be recommended to the Panel to be held in public.

C. The Panel may decide to exclude the public from all or part of a hearing where it considers that the public interest in so doing outweighs the public interest in the hearing, or that part of the hearing, taking place in public. (This includes a party and any person assisting or representing a party)

# 4 APPLICATION FOR A PREMISES LICENCE- LAS IGUANAS (Pages 1 - 90)

a. APPLICATION AND REPRESENTATIONS SUBMITTED. To consider the attached report

b. DETERMINATION OF THE APPLICATION FOR A PREMISES LICENCE- Las Iguanas

c. ANNOUNCEMENT OF THE DECISION FOR THE APPLICATION FOR A PREMISES LICENCE- Las Iguanas

# Venue information:

First floor meeting room (lift available), accessible toilets (ground floor), no-smoking building.

## Other information:

For queries regarding this agenda please contact Lennox Beattie, Executive and Regulatory Manager, Tel: 01253 477153, e-mail sarah.chadwick@blackpool.gov.uk

Copies of agendas and minutes of Council and committee meetings are available on the Council's website at <u>www.blackpool.gov.uk</u>.

Report to:	Licensing Panel
Relevant Officer:	Sharon Davies, Head of Licensing Services
Date of Meeting :	18 <sup>th</sup> August 2015

# **APPLICATION FOR A PREMISES LICENCE – Las Iguanas**

#### **1.0** Purpose of the report:

1.1 To consider an application for a Premises Licence at Las Iguanas, 66-74 Promenade.

## 2.0 Recommendation(s):

2.1 The panel is requested to consider the application and determine whether the granting of this application would adversely impact on the licensing objectives.

#### 3.0 Reasons for recommendation(s):

- 3.1 Representations have been received therefore there must be a hearing to determine the application.
- 3.2a Is the recommendation contrary to a plan or strategy adopted or No approved by the Council?
- 3.2b Is the recommendation in accordance with the Council's approved Yes budget?
- 3.3 Other alternative options to be considered:

None, once an application has been submitted and representations received it must be considered by the Licensing Panel.

#### 4.0 Background Information

- 4.1 On 11<sup>th</sup> June 2015, the Licensing Service received an application from Las Iguanas Ltd for the grant of a Premises Licence for Las Iguanas, 66-74 Promenade, Blackpool.
- 4.2 The application requests permission for:
  - The sale of alcohol Sunday-Thursday 09.00 00.00, Friday-Saturday 09.00-01.00. A copy of the application is attached.

- The provision of late night refreshment Sunday-Thursday 23.00-00.30, Friday-Saturday 23.00-01.30
- Recorded music Sunday 14.00-22.00, Monday-Thursday 19.00-22.00, Friday-Saturday 19.00-00.00

A copy of the application is attached.

4.3 Representations have been received from Lancashire Constabulary. A copy of the representation is attached.

# 4.4 Local policy considerations

This premises is situated within the town centre saturation area.

# 4.5 *National policy considerations*

9.12 – The police are an essential source of advice and information on the impact and potential impact of licensable activities, particularly on the crime and disorder objective. The licensing authority should accept all reasonable and proportionate representations made by the police unless the authority has evidence that do so would not be proportionate for the promotion of the licensing objectives.

9.42 – The authority's decision should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.

10.10 – The 2003 Act requires that licensing conditions should be tailored to the size, type, location and characteristics and activities taking place at the premises concerned. Conditions should be determined on a case-by-case basis and standardised conditions which ignore these individual aspects should be avoided. For example, conditions should not be used to implement a general policy in a given area such as the use of CCTV, polycarbonate drinking vessels or identity scanners where they would not be appropriate to the specific premises. Licensing authorities and other responsible authorities should be alive to the indirect costs that can arise because of conditions. These could be a deterrent to holding events that are valuable to the community or for the funding of good and important causes. Licensing authorities should therefore ensure that any conditions they impose are only those which are appropriate for the promotion of the licensing objectives.

4.6 Observations None 4.7 Does the information submitted include any exempt information?

# 4.8 List of Appendices:

Appendix 4a: Application Appendix 4b: Representation from Lancashire Constabulary

# 5.0 Legal considerations:

5.1 Please see local and national policy in the background information.

# 6.0 Human Resources considerations:

- 6.1 None
- 7.0 Equalities considerations:
- 7.1 There are no equalities considerations
- 8.0 Financial considerations:
- 8.1 None

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#### Application for a premises licence to be granted under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

l/We	Las Iguanas Limited
	(Insert name(s) of applicant)

apply for a premises licence under section 17 of the Licensing Act 2003 for the premises described in Part 1 below (the premises) and I/we are making this application to you as the relevant licensing authority in accordance with section 12 of the Licensing Act 2003

#### Part 1 – Premises Details

Postal addre Las Iguanas 66-74 Prome 2-4 Church S		ce survey map reference or descri	ption
Post town	Blackpool	Postcode	FY1 1HH

Telephone number at premises (if any)	n/a
Non-domestic rateable value of premises	£ Not rated (under construction)

Please tick as appropriate

#### Part 2 - Applicant Details

Please state whether you are applying for a premises licence as

a)	an i	ndividual or individuals *		please complete section (A)
b)	a pe	erson other than an individual *		
	i.	as a limited company	V	please complete section (B)
	ii.	as a partnership		please complete section (B)
	$III_{+}$	as an unincorporated association or		please complete section (B)
	iv.	other (for example a statutory corporation)		please complete section (B)
c)	a re	cognised club		please complete section (B)
d)	a ch	arity		please complete section (B)
e)	the	proprietor of an educational establishment		please complete section (B)
f)	a he	ealth service body		please complete section (B)

g)	a person who is registered under Part 2 of the Care Standards Act 2000 (c14) in respect of an independent hospital in Wales		please complete section (B)	
ga)	a person who is registered under Chapter 2 of Part 1 of the Health and Social Care Act 2008 (within the meaning of that Part) in an independent hospital in England		please complete section (B)	
h)	the chief officer of police of a police force in England and Wales		please complete section (B)	
* If you	u are applying as a person described in (a) or (b) pleas	e confi	rm:	
Please	e tick yes			
	arrying on or proposing to carry on a business which ir ensable activities; or	volves	the use of the premises	
l am n	naking the application pursuant to a			
	statutory function or			
	a function discharged by virtue of Her Majesty's prero	ogative		

(A) INDIVIDUAL APPLICANTS (fill in as applicable)

Mr 🗌 Mrs 🗌	Miss 🗌 I	Ms 🗌	Other Title (for example, Rev)	
Surname		First na	mes	
I am 18 years old or over			Please	e tick yes
Current postal address if different from premises address	2			
Post town			Postcode	
Daytime contact telephone	number			
E-mail address (optional)				

#### SECOND INDIVIDUAL APPLICANT (if applicable)

Mr 🗍 Mrs 🗌 Miss 🗌	Ms D Other Title (for example, Rev)
Surname	First names
I am 18 years old or over	Please tick yes
Current postal address if different from premises address	
Post town	Postcode
Daytime contact telephone number	
E-mail address (optional)	

#### (B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In the case of a partnership or other joint venture (other than a body corporate), please give the name and address of each party concerned.

Name Las Iguanas Limited
Address 113 Whiteladies Road Clifton Bristol BS8 2PB
Registered number (where applicable) 02479566
Description of applicant (for example, partnership, company, unincorporated association etc.) Company
Telephone number (if any) 0117 970 6664
E-mail address (optional) n/a

#### Part 3 Operating Schedule

When do you want the premises licence to start?

If you wish the licence to be valid only for a limited period, when do you want it to end?

DD MM YYYY A S A P

DD MM		YYYY		

n/a

Please give a general description of the premises (please read guidance note 1) Restaurant, with ancillary bar.

If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.

What licensable activities do you intend to carry on from the premises?

(Please see sections 1 and 14 of the Licensing Act 2003 and Schedules 1 and 2 to the Licensing Act 2003)

Prov	ision of regulated entertainment	Please tick any that apply
a)	plays (if ticking yes, fill in box A)	
b)	films (if ticking yes, fill in box B)	
c)	indoor sporting events (if ticking yes, fill in box C)	
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)	
e)	live music (if ticking yes, fill in box E)	
f)	recorded music (if ticking yes, fill in box F)	$\checkmark$
g)	performances of dance (if ticking yes, fill in box G)	
h)	anything of a similar description to that falling within (e), (f) or (g) (if ticking yes, fill in box H)	

Provision of late night refreshment (if ticking yes, fill in box I)

Supply of alcohol (if ticking yes, fill in box J)

# In all cases complete boxes K, L and M

Α

<b>Plays</b> Standard days and timings (please read guidance note 6)		ead	Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
		)		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guid	dance note 3)	
Tue			-		
Wed			State any seasonal variations for performing plays (please read guidance note 4)		1
Thur					
Fri			Non standard timings. Where you intend to use the performance of plays at different times to th column on the left, please list (please read guida	ose listed in th	
Sat					
Sun					

 $\checkmark$ 

 $\checkmark$ 

В

timings	Films Standard days and timings (please read guidance note 6)		Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors Outdoors	
				Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	ince note 3)	
Tue					
Wed			State any seasonal variations for the exhibition of guidance note 4)	<b>f films</b> (please	e read
Thur			-		
Fri			Non standard timings. Where you intend to use to the exhibition of films at different times to those column on the left, please list (please read guidant)	listed in the	for
Sat			-		
Sun			-		

Indoor sporting events Standard days and timings (please read guidance note 6)			Please give further details (please read guidance note 3)
Day	Start	Finish	1
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 4)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 5)
Fri			
Sat			-
Sun			-

С

D

enterta Standa timings	g or wrest ainments ard days a s (please r	nd ead	Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
guidan	ce note 6)	1	4		
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	ince note 3)	
Tue			-		
Wed			State any seasonal variations for boxing or wrest (please read guidance note 4)	ling entertain	ment
Thur					
Fri			Non standard timings. Where you intend to use to boxing or wrestling entertainment at different time in the column on the left, please list (please read of the column on the left, please list (please read of the column of the left, please list (please read of the column of the left, please list (please read of the column of the left, please list (please read of the column of the left, please list (please read of the column of the column of the column of the column of the left, please list (please read of the column	es to those lis	sted
Sat					
Sun			-		

Е

Live music Standard days and timings (please read			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
guidan	ce note 6)			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guid	ance note 3)	
Tue					
Wed			State any seasonal variations for the performant (please read guidance note 4)	ce of live musi	ic
Thur			-		
Fri			Non standard timings. Where you intend to use the performance of live music at different times the column on the left, please list (please read gu	to those listed	lin
Sat					
Sun					

F

Recorded music Standard days and timings (please read		nd	Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 2)		Ø
guidan	ce note 6)			Outdoors (	
Day	Start	Finish		Both	
Mon	19:00	22:00	Please give further details here (please read guid Occasional amplified music/DJ	lance note 3)	
Tue	19:00	22:00	-		
Wed	19:00	22:00	State any seasonal variations for the playing of (please read guidance note 4)	recorded mus	ic
Thur	19:00	22:00	-		
Fri	19:00	00:00	Non standard timings. Where you intend to use the playing of recorded music at different times the column on the left, please list (please read g	to those listed	lin
Sat	19:00	00:00	Extend the finish time until 01:00h the morning follo and every Bank Holiday Sunday.		
Sun	14:00	22:00	-		

G

Performances of dance Standard days and timings (please read		nd ead	Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
guidan	ce note 6	)		Outdoors	
Day	Start	Finish	1	Both	
Mon			Please give further details here (please read gui	idance note 3)	
Tue			-		
Wed			State any seasonal variations for the performance read guidance note 4)	<b>nce of dance</b> (p	lease
Thur			-		
Fri			Non standard timings. Where you intend to us the performance of dance at different times to column on the left, please list (please read guida	those listed in t	
Sat					
Sun			-		

descri falling (g) Standa timings	ing of a si ption to t within (e ard days a s (please r ice note 6)	<b>hat</b> ), (f) or nd ead	Please give a description of the type of entertainme providing	nt you will be	
Day	Start	Finish	Will this entertainment take place indoors or	Indoors	
Mon		<u>outdoors or both – please tick</u> (please read guidance note 2)	Outdoors		
				Both	
Tue Wed			Please give further details here (please read guid	ance note 3)	
Thur			State any seasonal variations for entertainment description to that falling within (e), (f) or (g) (pl note 4)		nce
Fri					
Sat			Non standard timings. Where you intend to use the entertainment of a similar description to that (f) or (g) at different times to those listed in the oplease list please list (please read guidance note 5)	falling within (	e),
Sun					

н

Late night refreshment Standard days and timings (please read			Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 2)	Indoors	
guidar	guidance note 6)			Outdoors	
Day	Start	Finish	1	Both	
Mon		00:30	Please give further details here (please read guida		
	23:00		<ul> <li>To permit the sale of hot food and beverages until the the public. Late Night Refreshment permitted for con</li> </ul>		
Tue		00:30	premises only.		
	23:00	-			
Wed		00:30	State any seasonal variations for the provision of late night refreshment (please read guidance note 4)	f late night	
	23:00				
Thur		00:30			
	23:00				
Fri		00:30	Non standard timings. Where you intend to use t		
	23:00		the provision of late night refreshment at different listed in the column on the left, please list (please		
Sat		01:30	5) Extend the finish time until 01:30h the morning after I	New Years Ev	e and
	23:00		every Bank Holiday Sunday.		
Sun		01:30	1		
	23:00				

J

Supply of alcohol Standard days and timings (please read			Will the supply of alcohol be for consumption – please tick (please read guidance note 7)	On the premises	
	mings (please read uidance note 6)			Off the premises	
Day	Start	Finish		Both	
Mon	09:00	00:00	State any seasonal variations for the supply of al guidance note 4) Please note that other than in any areas designated		
Tue	09:00	00:00	persons shall be permitted by the designated premises supervisor of persons acting under his/hers authorisation to remove alcohol from premises in an open container.		
Wed	09:00	00:00			
Thur	09:00	00:00	Non standard timings. Where you intend to use to the supply of alcohol at different times to those ling on the left, please list (please read guidance note 5	sted in the co	
Fri	09:00		Extend the finish time until 01:00h the morning after levery Bank Holiday Sunday.	Vew Years Eve	e and
Sat		01:00	-		
	09:00				
Sun		01:00	1		
	09:00	00:00			

State the name and details of the individual whom you wish to specify on the licence as designated premises supervisor:

Name Ashley Craws	haw
Address 4 Worwick R Oldbury Birmingham	
Postcode	B68 ONE
Personal licer BLP0233	nce number (if known)
Issuing licens Blaby District	ing authority (if known) Council

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 8).

L

Hours premises are open to the public Standard days and timings (please read guidance note 6)		l <b>ic</b> nd ead	State any seasonal variations (please read guidance note 4)
Day	Start	Finish	]
Mon		00:30	1
	09:00		
Tue		00:30	
	09:00		-
Wed		00:30	
	09:00		Non standard timings. Where you intend the premises to be open
Thur		00:30	to the public at different times from those listed in the column on the left, please list (please read guidance note 5)
	09:00		Extend the finish time until 01:30h the morning after New Years Eve and every Bank Holiday Sunday.
Fri		00:30	
	09:00	+	
Sat		01:30	
	09:00		
Sun		01:30	
	09:00	-	

K

M Describe the steps you intend to take to promote the four licensing objectives:

a) General - all four licensing objectives (b, c, d and e) (please read guidance note 9)

Please see separate attached for the list of conditions to be attached to the licence.

b) The prevention of crime and disorder

c) Public safety

d) The prevention of public nuisance

e) The protection of children from harm

#### Checklist:

#### Please tick to indicate agreement

•	I have made or enclosed payment of the fee.	$\checkmark$
•	I have enclosed the plan of the premises.	$\square$
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	
•	I have enclosed the consent form completed by the individual I wish to be designated premises supervisor, if applicable.	
•	I understand that I must now advertise my application.	$\square$
•	I understand that if I do not comply with the above requirements my application will be rejected.	

IT IS AN OFFENCE, LIABLE ON SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

#### Part 4 – Signatures (please read guidance note 10)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 11). If signing on behalf of the applicant, please state in what capacity.

Signature	ma an
Date	11/6/2015
Capacity	SOLICITOR TO THE APPLICANT

For joint applications, signature of 2<sup>nd</sup> applicant or 2<sup>nd</sup> applicant's solicitor or other authorised agent (please read guidance note 12). If signing on behalf of the applicant, please state in what capacity.

Signature		
Date		
Capacity		

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 13) Paul Uren TLT Solicitors One Redcliff Street						
Post town	Bristol		Postcode	BS1 6TP		
Telephone nu	umber (if any)	+44 (0)3330 060 213				
If you would prefer us to correspond with you by e-mail, your e-mail address (optional) paul.uren@tltsolicitors.com						

#### Notes for Guidance

- 1. Describe the premises, for example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
- 2. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- 3. For example the type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 4. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 5. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 6. Please give timings in 24 hour clock (e.g. 16:00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 7. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 8. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
- 9. Please list here steps you will take to promote all four licensing objectives together.
- 10. The application form must be signed.
- 11. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 12. Where there is more than one applicant, each of the applicant or their respective agent must sign the application form.
- 13. This is the address which we shall use to correspond with you about this application.

#### Las Iguanas, 66-74 Promenade, 2-4 Church Street, Blackpool FY1 1HH

#### **Proposed Conditions**

#### General – all four licensing objectives

The Premises Licence will have no effect until the premises are constructed/altered only in accordance with the appropriate provisions of the local licensing authority and this condition has been removed from the premises licence.

The full menu will be available throughout the trading day (subject to a permitted wind-down period before the terminal hour of service).

Waiter/waitress service will always be available and at any given time no less than 80% of the internal public trading area will be given over to tables and chairs.

The premises shall predominantly be run as a licensed restaurant.

A 30 minute drinking up time on top of the last permitted sale of alcohol to allow customers to use the toilet facilities and disperse from the premises.

Locations of fire safety and other safety equipment subject to change in accordance with the requirements of the responsible authorities or following a risk assessment.

Any detail shown on the plan that is not required by the licensing plans regulations is indicative only and subject to change at any time.

All staff shall be suitably trained for their job function for the premises the training shall be written into a programme of ongoing review and will be made available to a responsible authority on reasonable request.

#### Prevention of crime and disorder

The Premises will have an approved, effective and well managed CCTV system. The system installed shall be subject to a regular maintenance contract to ensure it is always fully operational, as stipulated/recommended by the installer. It must be able to record in all lighting conditions and the images recorded must be of a good evidential standard. These images must be kept on a secure database and be capable of being downloaded onto removable media. A member of staff must be present at all times who can both operate the system and supply copies of these images on request to either a Police, Council or other authorised Officer. The recordings shall be kept for a minimum of 31 days.

The premises shall have no fewer than two SIA Registered Door Supervisors, only when regulated entertainment takes place, on a Friday, Saturday and Bank Holiday Sunday, as well as any other evening when regulated entertainment takes place after midnight.

Their shift will begin no later than 20:00 hours, finishing no earlier than the closing time of the venue. All door staff must sign a register when performing duties at the premises. This register is to contain the full names, SIA badge numbers and contact details of that person. Those records are to be made available on request to any Relevant Authority for the purposes of investigating or preventing crime or apprehending or prosecuting an offender.

Other than in the areas designated for drinking and indicated in this application, no persons shall be permitted by the designated premises supervisor or persons acting under his/hers authorization to remove alcohol from the premises in an open container. Off sales are to be taken off the area marked on the licensed plan in sealed containers only.

To be a member of Pubwatch or related scheme.

Crime prevention posters/material aimed at preventing theft/loss of personal possessions will be affixed/displayed in prominent positions (agreed by Both Police and Management) within the premises.

A dispersal policy document is to be drawn up in consultation with Police and Council officers. Once agreed it is to be implemented in full. To include, but not *limited to; (the* monitoring of customers by (door) staff, the pre booking of mini cabs/taxis, orderly dispersal of patrons). This policy shall be reviewed on an annual basis to ensure it is still effective and shall be updated if necessary. A log for all incidents is to be kept and maintained. This log must be available to Police or Council Officers on request. Relevant offences will be reported to Police in good time.

#### Public Safety

Appropriate fire safety measures will be installed and maintained as shown on the drawings accomplanying this application.

#### Prevention of Public Nuisance

A refuse store of sufficient size shall be provided

Late night refreshment is restricted to consumption on the premises.

A designated, de-lineated and bordered smoking area will be allocated outside the premises. Suitable receptacles will be provided within this area for cigarette litter. The Premises Licence Holder or nominated person shall ensure that the smoking area is regularly cleaned to ensure that all discarded smoking litter is removed and properly disposed.

The Premises Licence Holder or nominated person shall ensure that suitable signage is positioned at exits to request the co-operation of patrons, in particular to make as little noise as possible when leaving the premises. Patrons will be asked not to stand around talking in the street outside the premises or any car park; and asked to leave the vicinity guickly and guietly.

Any outside areas are to be monitored and supervised by management and staff, when occupied, during the hours that the premises are open to the public.

No regulated entertainment to take place outside.

#### Protection of children from harm

All staff shall be aware of the law regarding the refusal of service to any person who is drunk or is underage and shall be aware of how to seek ID from anyone who appears to be underage. All staff training on the issue of underage sales to be documented and made available to responsible authorities upon request.

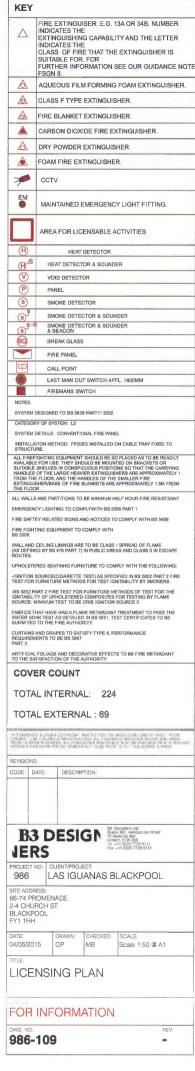
Persons under the age of 18 shall only be admitted onto the premises in the company of an adult. A challenge 21 policy is employed whereby those who appear to be under the age of 21 and are attempting to purchase alcohol will be asked to provide identification.

The only type of identification that will be accepted is a photo driving licence, passport, PASS (Proof of Age Standards Scheme) or accredited Military identification cards.

Staff will be trained in this policy and records will be kept.

There shall be no adult entertainment, services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.





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# Blackpool Council Licensing Service

Representation made by a Responsible Authority to an application for the grant / variation of a Premises Licence / Club Premises Certificate

Responsible Au	thority							
Name of Respon Authority	LANC							
Name of Officer (please print)		PC 3842 Lisa Evans						
Signature of Officer								
Contact telephone number		01253 604079						
Date representation made		08	07	15				
Do you consider	mediation to	be appi	ropriate		YES			
Premises Detail:	5							
Premises Name	Las Igunas							
Address	Church Street							
Blackpool		· · · · · · · · · · · · · · · · · · ·						
· · · · · · · · · · · · · · · · · · ·								
Post Code	FY1 1HB							
Reasons for mal	king repres	entation	າຣ					
On behalf of the 0 make formal obje					red the ap	plicatic	n the Police	
The Police base to policy. The purpo given geographic objectives. The P	se of this Po area, in ord	olicy is to ler to rec	o limit the luce crim	e numbe	r of Licer	ised Pro	emises withi	na

• The number, type and density of the premises selling alcohol in a particular area can lead to serious problems of nuisance and disorder. In these circumstances the impact of the premises taken as a whole can be far greater than that arising from individual premises. In most cases it would be impossible to identify an individual premise as being the sole cause or major contributing factor.

• The potential impact on the promotion of the licensing objections by a significant number of licensed premises concentrated in one area is called cumulative impact. The cumulative impact of all the premises in an area upon the promotion of the licensing objectives is a proper matter for the Licensing Committee to consider.

• This application is within the cumulative impact zone, which was recently reviewed to cover a smaller area, however this premises still falls within this area; the location of the premises is in one of the busiest parts of the town, servicing both the day time and night time economy.

Before the application was submitted the applicant's solicitor contacted Police to ascertain views in relation to proposed business venture and was therefore provided conditions in relation to a restaurant and alcohol being ancillary to that, which the Police suggest would not create more crime and disorder. Despite this the applicant has submitted this application as being food led but will allow customers to purchase alcohol without the provision of food.

The Police then submitted the below mediation agreement to the applicant and discussed this with the applicants solicitor via email but no mediation could be met to prevent future crime and disorder as not all conditions could be agreed.

The granting of this new premises licence will only add to the availability of alcohol and increase crime and disorder and Police attendance to the premises and locality which proportionately will affect the Crime Prevention objective.

Although the Police accept that the applicant has volunteered many conditions to promote the licensing objectives, the Police are of the strong belief that the 'bar' element to this business will attract crime and disorder and if no condition exists to tie the premises to strict restaurant conditions the only remaining condition to ease crime and disorder would be the employment of SIA registered door security staff, which the applicant has refused.

Therefore a hearing would allow the Licensing Committee to examine the prospective operators' intentions and rebut the presumption that the operation of the premises will not add to the cumulative impact and therefore crime and disorder.

It is recommended that the licence should only be granted if the application is amended, or if conditions are applied, as detailed below.

The following conditions to be added to the operating schedule:

- The primary purpose of the premises will be that of a restaurant / bistro/ cafe serving food, with additional occasional use for pre-arranged events and functions. The sale of alcohol will be ancillary to these uses.
- 2. The provision of food, including full meals and snacks will form a substantial element of the operation of the premises with sufficient furniture and seating provided and set out in such a way that it does not become a high volume, vertical drinking establishment.
- 3. Seating inside the premises will be provided for at least 80% of the total maximum capacity of the premises as determined by a risk assessment.
- 4. Whenever licensable activities are available at the premises a waiter/waitress service shall be available.

- 5. At least one personal licence holder will be contactable while the supply or sale of alcohol is being undertaken (whose identity will be known to all other staff engaged in the supply or sale of alcohol) except in the case of emergency.
- 6. Another member of staff shall be nominated to act for the Designated Premises Supervisor, in their absence, whose identity is known by all other staff when such absence occurs.
- 7. A drugs prevention strategy for the premises shall be developed and applied to include any reasonable recommendations of Lancashire Constabulary.
- 8. Security/staff arrangements will be sufficient to discourage the sale and consumption of drugs and shall ensure such arrangements include regular checks of toilet areas.
- 9. Records of incidents involving the use and / or detection of drugs shall be maintained and those records shall be available for inspection.
- 10. Confiscated and found drugs shall be stored and transferred to the Police in accordance with procedures agreed with the Lancashire Constabulary.
- 11. Any customers known to the management to have been previously convicted of committing criminal offences relating to drugs shall be excluded from the premises.
- 12. No person in possession of a drink in a sealed or unsealed container will be allowed to enter the premises except for the purposes of delivery.
- 13. No drink will be removed from the premises in an unsealed container save for unfinished bottles of wine which must be re-corked before being taken away from the premises.
- 14. Any individual employed on the premises to carry out a security activity must be licensed by the Security Industry Authority.
- 15. An incident book will be maintained in which shall be recorded:
  - i. All incidents of crime and disorder
  - ii. Refused sales to suspected under-age and drunken persons
  - iii. A record of any person asked to leave the premises or removed from the premises
  - iv. Details of occasions on which the police are called to the premises
  - v. A record of persons searched on suspicion that drugs are being carried and the reason for such suspicion

The book will be available for inspection by a police officer.

- 16. Any risk assessments carried out by or on behalf of the Licence holder, which relate to a licensing objective, shall be available for inspection by an officer of a Responsible Authority.
- 17. All members of staff shall receive suitable training with regard to serving drunks and are to receive regular refresher training at intervals of a maximum of six months. Records to evidence this will be made available to an authorised officer upon

request.

- 18. Any person within the premises who appears to be intoxicated or who is behaving in a disorderly manner will be asked to leave the premises and will be escorted off the premises in a calm and appropriate manner.
- 19. No entertainment of an adult or sexual nature will take place on the premises.
- 20. The departure of customers from the premises shall be effectively managed by staff who will request patrons to leave quietly and to avoid causing noise, nuisance or disturbance in the area.
- 21. A Challenge 25 proof of age policy shall be implemented and adhered to. All staff to have received suitable training in relation to the Challenge 25 proof of age scheme. Records to evidence this will be made available to an authorised officer upon request.
- 22. Any person who looks or appears to be under the age of 25 shall be asked to provide identification that they are over the age of 18. The following are the only forms of identification acceptable:
  - i. A recognised proof of age card accredited under the British Retail Consortium's Proof of Age Standards Scheme (PASS)
  - ii. Photo driving licence
  - iii. Passport
  - iv. Official ID card issued by HM Forces or European Union bearing a photograph and date of birth of the holder.

If no suitable identification is provided, the sale of alcohol to them will be refused.

- 23. All staff who are involved in the sale of alcohol shall receive suitable training in relation to the proof of age scheme to be applied upon the premises. All staff are to receive regular refresher training at intervals of at least four months. Records to evidence this will be made available to an authorised officer upon request.
- 24. Suitable signage will be displayed to specify that a Challenge 25 Policy is in place.
- 25. Children under 16 shall vacate the premises by 2200 unless partaking in a meal or family function.
- 26. The premises licence holder will risk assess the requirement for door supervisors at the premises and shall employ door supervisors in such numbers and at such times as is deemed necessary by the risk assessment. This requirement to provide door supervisors as determined by risk assessment will equally apply in respect of private functions and ticketed events where admission is only permitted by ticket purchased in advance.
- 27. Notwithstanding the above requirement to provide door supervisors as determined by risk assessment, at least one door supervisor should be employed on Friday and Saturday evenings from 22.00 hours until closing.

29 The outside seating area is to be clearly defined and separated from the public footpath. A fixed or removable barrier must enclose the outside seating area.

30 All furniture in the outside area is to be fixed or, if not fixed, to be removed from the outside area

after the premises has closed for trading.

31 Persons who are consuming a table meal in the outside area and are already seated prior to or at 9pm are permitted to remain outside until 10pm. The outside area is to be closed by 10pm on a daily basis.

- 28. 32 CCTV must be installed internally and externally at the premises and must comply with the following:
  - i. Appropriate signage alerting customers to CCTV recording must be displayed in conspicuous positions on the premises.
  - ii. The CCTV system must be installed, maintained and operated to the reasonable satisfaction of Lancashire Constabulary. All public areas of the premises must be covered by the system. The system will incorporate a camera covering each of the main entrance doors and each camera must be capable of providing an image which is regarded as identification standard in all lighting conditions.
  - iii. The system must record all hours the premises are open to the public.
  - iv. Recordings must display the correct date and time.
  - v. Digital recordings must be held for a minimum period of 28 days. The system must as a minimum record images of the head and shoulders of all persons entering the premises.
  - vi. A staff member who is conversant with the operation of the CCTV system must be on the premises at all times the premises is open to the public. This staff member must be able to show CCTV footage to the Police, responsible authorities or an authorised person immediately and provide footage in a viewable format within 48 hours of request, with minimum delay.
  - vii. The licence holder must notify the Police Licensing Unit on any occasion when the CCTV is to be inoperative for a period in excess of one working day and shall provide a certificate from a competent person stating the reason for the system being inoperative and the measures which have been taken to satisfy the conditions of this licence.
  - viii. Bi-annually documented maintenance checks by a suitably qualified CCTV engineer must be made of the CCTV system to ensure that the system is in good working order and is operating in compliance with the conditions of this licence.

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#### Additional Evidence for Las Igunas

Comprehensive report of incidents and offences within the Talbot Ward which is the area that the proposed premises is situated.

Article taken from Las Igunas website which states that the business offers a Happy Hour 7 days a week from 10pm to closing time which encourages customers to drink more at the end of an evening.

Statement from Gareth Hill Community Beat Manager for Blackpool Town Centre.

Email conversations between Police and Matthew Phipps solicitor acting for Las Igunas.

Please find all the relevant documents as stated above attached.





# WEST BCU

# Licensing – Promenade / Church Street Blackpool

Incidents & Crimes between 1st July 2014 & 31st July 2015

Originator	Rachel Freeman West Division Intelligence Analyst
Date	3rd August 2015
Dissemination	West Licensing Dept & Partners
Handling Instructions	This report may be circulated within your department in accordance with departmental security instructions (and with caveats that may be included within this report).
·	Neither the report nor any of its contents may be disseminated further without the prior agreement of the originator(s). This cover sheet must not be detached from the report to which it refers.
	This cover sheet MUST NOT be detached from this report.

**Government Protective** 

**Marking Grade** 

RESTRICTED

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ANALYSIS – 0150km (150mtr) buffer zone around 66-74 & 2-4 Church street	10

To provide a comprehensive overview of incidents and offences committed within the Talbot Ward within the previous year, concentrating on activity within a 0.150km (150mtrs or 164yrds) buffer zone of a corner premises 66-74 Promenade to 2-4 Church Street.

Questions which need to be answered by this report should cover the following topics:

- Level of incidents and crimes.
- Alcohol related offending.

### PURPOSE

The purpose of this report is to inform the Licensing department of the level and nature of issues which are occur in the boundaries.

### SCOPE

This report will be using data captured by the Police between 1<sup>st</sup> July 2014 and 31<sup>st</sup> July 2015:

Crime2 – Police crime recording system

M.A.D.E. – Multi Agency Data Exchange

Command & Control -- Police Incident recording system

Particularly of interest are the following incident / crime types:

Anti-social behaviour

Public Order

Assaults

Sexual Offences

Drugs

Thefts

Criminal damage

Two boundaries have been used, the Council has provided the boundary of Talbot Ward and I have drawn a 0.150km (150mtr or 164yrd) buffer to focus on activity in the immediate surrounding area

Fage 36

### RECOMMENDATION

There are currently 20 premises within the 0.15km boundary which are licensed to serve alcohol, the majority being public houses or clubs which have door supervisors. Despite this level of door supervisor saturation, this area remains a hotspot for nuisance and disorder.

The restaurant Las Iguanas intends to offer dining and alcohol until 01:30hrs over the weekend period with promotional drinks offers such as 2 for 1 ON HAPPY HOUR COCKTAILS & COOLERS, 12-7PM & 10 TILL LATE ... BUY ONE GLASS OR PITCHER, GET THE SAME ONE FREE.<sup>1</sup>

RISK – If the premise opens late for food and alcohol, without suitable door supervision they could potentially attract patrons who have been excluded or ejected from other premises for violent behaviour or thefts. The closing times over the weekend period is 01.30hrs, which is the peak time for nuisance and disorder in this busy area.

THREAT – The premises could become a high demand property, causing considerable expense for all emergency services, this in turn could potentially jeopardize future renewal of the license or the need to review the operating times.

RECOMMENDATION – During main dining times employ a maître d to seat guests, this enables the restaurant control over who they are allowing entry to, prohibiting any potentially disruptive/ criminally intent customers and to spot the early signs of problematic behaviour before escalation.

The premises is large, (between 200 & 300 seated patrons) and situated in a high density area of licensed premises. I would strongly recommend door supervision to be employed for the minimum of the weekend period, Friday to early hours of Sunday morning between the hours of 22:00hrs and 02:00hrs, ensuring patrons leave quietly and safely and directed to taxi ranks and public transport networks.

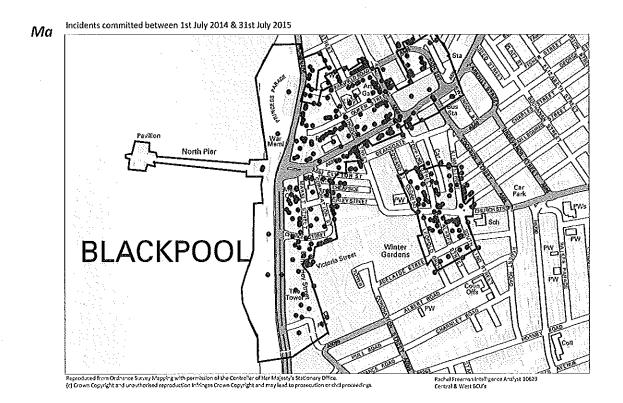
<sup>&</sup>lt;sup>1</sup> http://www.iguanas.co.uk/menus/

### ANALYSES

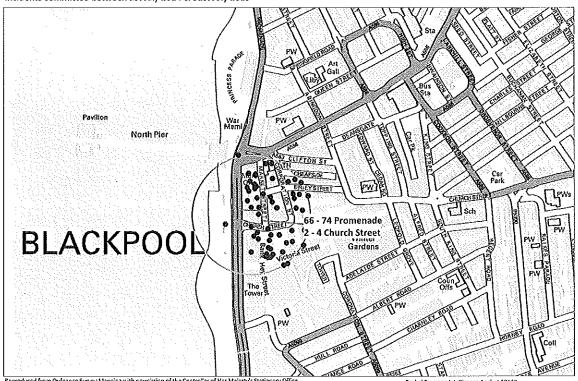
### WHERE ARE THE CURRENT BOUNDARIES?

### Map 1

Map 1 depicts the Talbot Ward Boundary as supplied by Blackpool Town Council, within it the red dots represent the crime and incidents which have been reported to the Police within this area.



Map 2 depicts the 0.150km buffer zone, concentrating on incidents and crime in close proximity to the premises on the corner (Photo 1) of the Promenade & Church Street.

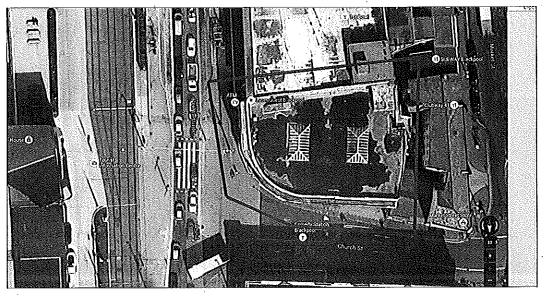


Incidents committed between 1st July 2014 & 31st July 2015

Reproduced from Ordnance Survey Mapping with permission of the Controller of Her Majesty's Stationery Office. (c) Crown Copyright and unauthorised reproduction Infringes Crown Copyright and may lead to prosecution or trial proceedings. Rachel Freeman Intelligence Analyst 10629 Central & West 8CU's

Photo 1 is an aerial shot of the corner premises. This is a large plot, the proposal from the developer is to seat approx. 300 patrons for food and drink, including alcohol. The restaurant Las Iguanas permanent promotion is 2 for 1 ON HAPPY HOUR COCKTAILS & COOLERS, 12-7PM & 10 TILL LATE & ALL DAY SUNDAY - WEDNESDAY. BUY ONE GLASS OR PITCHER, GET THE SAME ONE FREE.<sup>2</sup> Las Iguanas opening times vary by location. Most of the City Centre venues open at midday and close at 23.00hrs or midnight, the proposal at Blackpool is to open from 9.00hrs Monday to Thursday and close at Midnight, but at weekends Friday to Sunday remain open until 01.30hrs.

### Photo 1



<sup>2</sup> Taken from Deansgate Manchester site http://www.iguanas.co.uk/menus/

### Talbot Ward, Blackpool

### Households: 3075 Population: 6618

		Actual Crimes/Incidents			Rate per thousand population, except for Domestic Burglary which is rate per thousand households				
		July 2013 to June 2014	July 2014 to June 2015	Year on Year Difference	Percentage Change		July 2014 to June 2015	Blackpool District Average (July 2014 to June 2015)	Lancashire County Average (July 2014 to June 2015)
	Calls to the Police	13433	13018	-415	-3.1%	2029.8	1967.1	553.2	355.6
Personal Gime Emerg	Calls to the Ambulance Services	3613	3616	3	0.1%	545.9	546.4	221.7	146.6
	Calls to the Fire & Rescue Services	234	218	-16	-6.8%	35.4	32,9	11.9	9.3
	Total Recorded Crime	2844	2767	-77	-2.7%	429.7	418.1	100.6	63.1
	Violence Against The Person	679	695	16	2.4%	102.6	105	29.1	16.1
	Calls to the Police about Domestic Violence	406	355	-51	-12.6%	61.3	53.6	27	13.1
	Calls to the Ambulance Service where violence involved	69	89	20	29%	10.4	13.4	3	1.3
	All Drug Offences	`129	103	-26	-20.2%	19.5	15.6	3.1	1.9
	Numbers Killed or Serious Injured on the Roads	5	6	1	20%	0.8	0.9	0.2	0.3
	Serious Acquisitive Crime	188	200	12	6.4%	28.4	30.2	10.9	8.7
	Robbery	31	19	-12	-38.7%	4.7	2,9	0.6	0.4
	All Burglary	219	218	-1	-0.5%	71.2	70.9	23.4	19.4
	Domestic Burgiaries	69	82	13	18.8%	22.4	26.7	10.1	7.9
	All Vehicle Crime	95	114	19	20%	14.4			
operty d Place	Theft of a Vehicle	23	16	-7	-30.4%	3.5	2.4	1.6	1.3
	Theft from, a Vehicle	65							
	All Criminal Damage (including Arson)	332			-19%	50.2	40.6	.16.1	10.5
	Deliberate Fires	21				3.2	3	1.6	1.6
80	Deliberate Vehicle Fires	0	alay a digan		0%			and the second secon	
ሰ. 🗟	Calls to the Police about Anti-Social Behaviour	1975	1745	-230	-11.6%	298.4	263.7	89.1	53.7

This MADE<sup>3</sup> table shows the reported levels of call outs to the ward within the previous 12mths, it also shows the comparison between this ward and the County average. All reported incidents to Police, Fire and Ambulance service portray the same picture; this ward has above average levels.

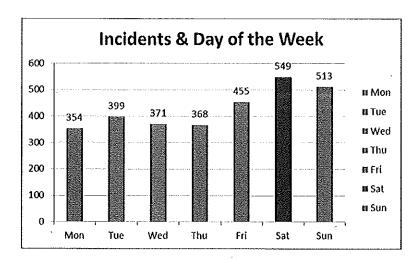
### CURRENT LEVELS OF CRIME AND DISORDER

The Talbot Ward is heavily populated with takeaways, restaurants and licensed premises and is a hot spot in Blackpool for alcohol related disorder.

Over the previous 12 months (July 14 to June 15) MADE<sup>4</sup> states the Talbot Ward recorded a total of 13018 calls to the Police of which 2767 have resulted in a crime. Violence

is the predominate type of offending accounting for 25% (n=695) of recorded crime.

For this report I have been selective in the type of incidents I have examined. I have discounted incidents which do not relate to the night time economy. I have retained 20 incident types:



Incident Type	Count
Assault	554
Civil Dispute	42
Collapse / Illness / Injury /	
Trapped	143
Concern for Safety	342
Criminal Damage Excluding	
Vehicles	93
Domestic Incident	102
Drugs	55
Environmental	16
Firearms Incident	7
Harassment	8
Licensing	5
Miss From Home	13
Nuisance	594
Other Notifiable Crime	17
Personal	232
Public Order	76
Robbery	18
Sexual Offence	24
Theft	624
Vehicle Crime	44
Grand Total	3009

As expected in this busy area, the weekend period Friday until Sunday (early hours) is when the majority of incidents occur, over this 3 day period 50% (n=1517) were reported.

<sup>3</sup> Multi Agency Date Exchange – Lancashire County Council http://www.saferlancashire.co.uk/2011/statistics/statistics.asp

LI01:00

H03:00

L05:00

LI07:00

1109:00

**iJ11:00** 

£113:00

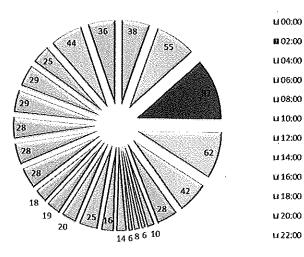
¥15:00

u17:00

u 19:00

u21:00

LI 23:00



### 24 hr Clock - Violence & Disorder Times

In line with the peak days of the week, the peak times for violence and disorder was 02:00hrs, which suggests strong links with the night time economy.

When examining general incident times, there are two peaks during a 24hr period; afternoon 16:00hrs and early hours of the morning 02:00hrs.

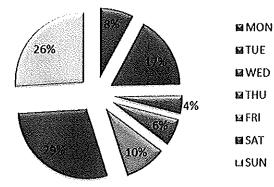
The times reflect two different issues in the ward, daytime offences of thefts, purse dippings and stealing from shops and stalls and public order, violence in the early hours.

### ANALYSIS - 0150KM (150MTR) BUFFER ZONE AROUND 66-74 & 2-4 CHURCH STREET

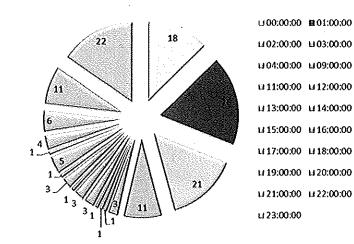
In map 2 the area highlighted is a large corner plot between Promenade and Church Street. I have plotted and captured incidents reported within the 0.150km buffer zone (green circle) within the previous 12 months. Over the previous 12 months there have been 707 incidents reported and 324 crimes, of which 176 have links to the night time economy. Of the 324 offences 142 have alcohol related markers on the offence.

Violence and theft from the person are the most commonly reported offences 83% (n=118). The violent offences vary in severity from non-injury to grievous bodily harm and purse/mobile phone thefts from patrons of the pubs, clubs and restaurant, when bags have been left unattended. Offending mainly occurs over the weekend period between the hours of 22:00 hrs and 02:00 hrs. Repeat streets within the buffer zone were: Market Street, Promenade, Church Street, Bank Hey Street and Corporation Street.

### 0.150km of Premises



### 24 hrs Clock - Offence time



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Talbot Ward Crime & Incidents age 43

					5D	
Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B						
		URN				
Statement of: Gareth Zakariya James HILL						
Age if under 18: o18	(if over 18 insert 'over 18')	Occupation:	Police Con	stable 418		
	د ب					
This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it anything which I know to be false, or do not believe to be true.						
Signature:			(witness)	Date: 2 <sup>nd</sup> August 2	015	

I am PC 418 Gareth Zakariya James HILL of the Lancashire Constabulary currently stationed at Blackpool Central Police Station where I am the Community Beat Manager for Blackpool Town Centre. My role is to deal with issues which concern the public and impact on their quality of life, a major part of which involves the Night Time Economy and providing a visible presence in the town centre during the Nightsafe policing operation on Friday and Saturday nights.

As part of my duties I carry with me a Town Centre link radio, which during the day is used by the retail premises, but from the late afternoon until the early hours of the morning the link radio is also used by the licensed premises, staff from the Night Safe Haven Bus and volunteers from the Street Angels.

The link radio is a particularly useful tool for early intervention of groups which have the potential to cause issues, early indication for Police of incidents developing at licenced premises as well as helping to identify vulnerable persons and getting the most appropriate assistance quickly and minmising the risk to themselves and others.

One of the main reasons why this partnership approach works on weekends is due to the fact that all licenced premises in the Town Centre have visible Door Supervisors in place during the key times, especially on Friday and Saturday nights.

Despite the fact that these Door Supervisors are employed by different companies all staff fully engage with the link radio scheme, keeping an eye open for problematic individuals and groups and making other licenced premises aware and where appropriate requesting access be refused, thereby drastically reducing the potential for disorder.

### Page 44 RESTRICTED (when complete)

MG11

As the Community Beat Manager for the Town Centre, I also have a very positive working relationship with the licenced premises and Door Supervisors from all of the various providers.

In my experience Door Supervisors are key to having control of entrance and exit of the premises, knowing the numbers inside the premises at anyone time but also being the source of useful and relevant information about the feel around the town centre, which again contributes to Police resourcing decisions as the night progresses.

Whilst Licensee's, Designated Premises Supervisors and other staff from the licenced premises themselves also try to be aware of issues in their premises, when the nights are so busy they are not in a position to have full control over entry to their premises or being tuned into information being passed via the link radio.

Therefore the real strength to the Blackpool Town Centre Nightsafe operation is having all relevant licenced premises fully on board with Door Supervisors. Door Supervisors also have the skill and oversight to nip incidents in the bud quickly, by ejecting or refusing entry to specific persons without the need for Police involvement, leaving Police resources free to deal with more serious and spontaneous disorder, providing a visible presence to prevent and deter crime and being available to protect vulverable persons.

Should one individual premises not have have Door Supervisors in place, the danger is that such premises can become hot spots for alcohol related disorder, putting staff at such premises at risk should they need to refuse alcohol sales to drunk persons or should they need to eject such persons, the result being that premises without Door Supervisors during the key hours have the potential to become a drain on Police resources, as Police end up dealing with minor incidents or disorder which has escalated because there were no Door Supervisors in place to deal with incidents earlier, thereby potentially leading to increase in crimes such as Assaults and Public Order.

There is finally the potential that should one licenced premises be permitted to operate without Door Supervisors, other premises will seek reviews of their own licence conditions in order to remove this condition, thereby greatly increasing the potential for more alcohol related disorder in Blackpool Town Centre and putting vulnerable persons at more risk.

Page

**RESTRICTED** (when complete)



Page 1 of 2

Б

# RESTAURANTS (/LOCATIONS) SHOP (/SHOP) LIVE LATIN (/LIVELATIN) LATEST (/NEWS)

JOIN US (HTTP://WWW.IGUANASPEOPLE.CO.UK) BOOK/MENUS (/BOOK-NOW)

# LATIN CLASSICS IN THE MIX

Spring has sprung and with it more classic Latin cocktails with our Las from 10pm to closing time on Thursday, Friday and Saturday at most continues with happier hours all day Sunday to Wednesday, noon to 7pm and Iguanas twist and sunshine concoctions for you to try. Happy Hour\* pranches. And lots more Happy Hour cocktails to try.

why not order your own Mojito kit from Havana Club for a taste of Cuba. way from our sugar cane plantation in Brazil from our <u>online store (..l..l./shop)</u> or Fancy cocktails at home? You can find the recipe for our classic Calpirinha here <u>.../livelatin/classic-caipinnha</u>) and snap up a bottle of our own Cachaca all the

Festival Hall. different offers in most of these branches. Late happy hour not available at Royal 2for1 Happy Hour in Lakeside or in Scotland due to local restrictions. We do have Different timings may apply and we're really sorry but we don't run our famous

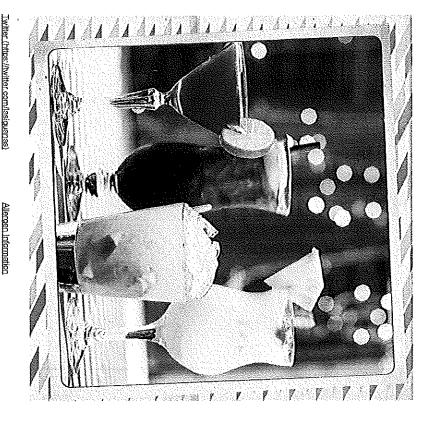


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<u>Home (/)</u>

About (/about) Shop (/shop)



(https://www.facebook.com/pages/Las-Iguanas/48003656683) (http://www.iguanas.co.uk/menus/las-iguanas-allergen-information.pdf) Allergen Information Reviews (Ireviews)

Facebook

### Evans, Lisa

From: Sent: To: Subject: Attachments: Evans, Lisa 30 June 2015 12:43 'Matthew Phipps' RE: Las Iguanas [TLT-TLT.FID3259521] mediation las iguanas.doc; Statement of Licensing Policy June 2013[2].pdf

Matthew,

Apologies for keep missing you. I have attached a copy of a Mediation agreement in relation to the new proposed premises Las Iguanas. The premises falls within the Saturation area of Blackpool Councils Statement of Licensing Policy which I have also attached for your convenience.

If you have any further questions please feel free to contact me.

Many thanks

Lisa

P.C 3842 Lisa Evans Licensing Department Blackpool Central Police Station Bonny Street Blackpool FY1 5RL

T: 01253 604005 F: 01253 604119 E: <u>Lisa.Evans@Lancashire.Pnn.Police.Uk</u>

From: Matthew Phipps [mailto:matthew.phipps@TLTsolicitors.com] Sent: 29 June 2015 18:16 To: Evans, Lisa Cc: Paul Uren Subject: Las Iguanas [TLT-TLT.FID3259521]

Lisa,

Let's speak tomorrow...

Matthew

Matthew Phipps Partner Head of Licensing England and Wales for TLT LLP D: +44(0) 0333 00 60201 F: +44(0) 0333 00 61492 M: +44(0) 7786 856 510 www.TLTsolicitors.com

Keep up to date with the issues relevant to you by Despribiting to our email updates.

1

### Evans, Lisa

From: Sent: To: Subject: Evans, Lisa 10 July 2015 16:11 'Matthew Phipps' RE: Las Iguanas, Blackpool [NOT PROTECTIVELY MARKED]

### Mr Phipps

Thank you for your email and I apologise for my late response im afraid due to rest days and other commitments I did not have time to respond. However it was clear that we would not be able to mediate on conditions both parties would agree to so as im sure you are aware I have objected to the application as it stands. Please find attached my responses in red to your concerns:

Condition 1 - The primary purpose of the premises.

Although our premises is a restaurant and is laid out, throughout, to tables an chairs and food is far and away the predominant driver of the business, I am concerned that the second part of that condition "the sale of alcohol will be ancillary to these uses" is something to akin to an historic restaurant condition, where alcohol has to be ancillary to substantial table dining, or historic nightclub conditions where alcohol had to be ancillary to substantial table dining and/or regulated entertainment. We would be willing to delete this condition as the main purpose of it is to ensure the premises does not become a high volume vertical drinking establishment but really it is covered by ensuring menus and food are available and seating is provided for 80% of the capacity.

These premises will barely provide anything more then background recorded music and although the vast majority of customers will be seated, not all will eat. Food will be available throughout the whole of the premises at all times, (including the area marked "bar") but in the bar part, you would expect to have more customers drinking, without table meals, than you might expect to have in the restaurant part.

The premises doesn't really permit pre-arranged events and functions, save that at Christmas with larger table bookings (but always predicated on the basis that the customers will be seated and will be dining).

**Condition 2 - High Volume Vertical Drinking** 

We recognise the concern, we recognise the point made by your colleague when we spoke earlier in the week that you are obliged to "look over our shoulder" at what possible uses might follow if the operation were not to succeed. My own view is that is effectively what a review is intended to deliver, but we don't need to disagree with you here and there is no intention that the premises would be permitted to conduct itself in that manner.

80% laid out to seating can be agreed. We will presume to delete our similar condition.

Waiter/waitress service available at all times can be agreed.

Personal licence holder contactable - we would welcome a brief discussion around that. Managers, deputies and assistant managers tend to have personal licences so I don't envisage it's a difficulty. This is essentially to ensure there is someone responsible that can be contacted at all times it is open so if you would prefer this to be reworded to cover that (e.g. manager/ asst manager) we would agree with that.

Drug prevention policy. I anticipate that we can agree this but I am bound to make the point that it is a restaurant premises and this reads like a nightclub condition. I also have some concern about condition 11 and the legitimacy of seemingly prohibiting customers access to the premises in perpetuity because of a historic potentially spent criminal conviction. We are happy to delete the drugs strategy condition as this is basically covered in the next 3

conditions relating to drugs (e.g. toilet checks, records of any drugs found, storing found drugs). We are happy to remove condition 11 in relation to criminal convictions.

12 - All agreed.

13 - Off sales. Las Iguanas, as you will appreciate, are a Latin American themed restaurant and bar. They own a sugar cane plantation in Brazil from which they import their award winning cachacha, a sugar cane rum that is the base for most Brazilian cocktails. That product, which is rarely available in the UK, is often purchased in bottles by our customers. Sometimes at the end of an evening but also some customers come to the premises during the course of the day and purchase a bottle as a pure "off sale". We don't need the recorking of wine provision but in exchange we do need the cachucha permission. J am slightly confused by this; would these bottles not be sealed? Or would they start drinking them then put the lid back on to leave with it? If so we can amend this, although thinking about it we should amend it to grounds and curtilage rather than the premises as you will be having an outdoor area.

14 - I think that this is an historic condition (?) and is now a mandatory condition and couldn't and shouldn't be imposed. Agreed this can be removed.

15 - We are agreeable to 15 but we do want to make the point that any failure, as an example, to search customers on the suspicion that drugs are being carried, couldn't later fairly be attributed to a lack of rigor, it might just be customers coming to a Latin American restaurant don't generate suspicion that they are (or are not) carrying drugs. It is meant that any searches that do take place should be documented, there is no implication with this condition that drug searches should or shouldn't be carried out.

16 - We'd like an understanding of which risk assessments you have in mind. Please see attached example of risk assessments although please note the example used is that of a large club so we appreciate a risk assessment for this premises would be much smaller

17 - Las Iguanas have a national training programme for all staff, so we don't anticipate any difficulty here.

18 - Shouldn't it read intoxicating and behaving in a disorderly manner? Whilst we appreciate service to drunks is inappropriate, one might argue intoxicated applies after one drink, or two, but the person might be perfectly legitimately behaved at that point. Those who are behaving in a disorderly manner ought first to be requested to conduct themselves appropriately, before being asked to leave and escorted from the premises. That is simply a question of good premises management. Could we replace the word intoxicated with 'drunk or intoxicated through drugs' as somebody sober could be disorderly.

19 - All agreed.

20 - All agreed.

Challenge 25 - We propose and operate a national challenge 21 policy which works well. We can agree your conditions, but we will be proposing that is challenge 21 not challenge 25. If you feel challenge 21 is successful in ensuring that staff would not sell alcohol to under 18's (unless having a table meal etc) then we would agree to this amendment. Although I do have to stress that Blackpool Police and Trading Standards for this area strongly recommend that all premises are now adopting to the Challenge 25 policy.

Condition 25 - This can be agreed but we would respectfully suggest that children have a civilising effect on licensed premises and seeking their removal late at night doesn't necessarily go to promotion of the licensing objectives. disagree and feel that if children were allowed in the premises beyond this time it would not satisy the protection of children from harm objective, e.g. stag and hen groups do not necessarily notice children near to them when using inappropriate/ lewd language which may cause children psychological harm.

26 - We propose door staff on nights when the premises has regulated entertainment. We don't propose them elsewhere. There are no ticketed events where admission is only permitted by tickets purchased in advance and there are no private functions. Again this does rather read like a nightclub condition and doesn't seem to us to be suitable to the type and style of operation we are properties  $M_{2}$  suitable to the type and style of operation we are properties  $M_{2}$  and  $M_{2$ 

probably just need to finesse it. We would be happy to remove the private functions and ticketed events part of this concition.

27 - Door staff after 10pm - This is not agreed. However my clients are giving some consideration to the internal configuration of layout of the premises and once I better understand that I'll come back to you. Certainly we don't have any crime and disorder and antisocial behaviour which merits door staff in any of our other locations (30+) in England Scotland and Wales. On reviewing this the Police feel this is fundamental in reducing crime and disorder and rebutting the assumption that the crime and disorder objective would be undermined and would in fact suggest that there is also a need for SIA registered door staff during the day on Saturdays when we believe large groups such as stag and hen groups will frequent this premises, therefore the Police would suggest a revision of this condition to 'at least one SIA registered door supervisor should be employed on Friday from 22:00hrs and Saturday from 15:00hrs until closing.'

29 - 31 - I will speak to the client to better understand the provision of furniture outside the premises. Please can you let me know if there are particular sensitivities around customers being outside at any time, it wasn't my understanding of the situation of the premises. Ordinarily we would look to have provision for outside seating (carefully managed and partitioned) for the full hours we whilst we are operating. As the land where this proposed seating would be is owned by the council your client would have to apply for a street café licence from Blackpool Council which would be limited to 10pm. All premises within the Town Centre close there outdoor areas for consumption for alcohol at 10pm. If you would like greater clarity on this you can contact Mandy Mundow on 01253 476152.

32 - CCTV - This can be agreed.

I trust that is of help to you and your client. If you have any queries please don't hesitate to give me a call.

Many thanks

Lisa

P.C 3842 Lisa Evans Licensing Department Blackpool Central Police Station Bonny Street Blackpool FY1 5RL

T: 01253 604005 F: 01253 604119 E: <u>Lisa.Evans@Lancashire.Pnn.Police.Uk</u>

From: Matthew Phipps [mailto:matthew.phipps@TLTsolicitors.com] Sent: 07 July 2015 09:25 To: Evans, Lisa Cc: Paul Uren Subject: FW: Las Iguanas, Blackpool [NOT PROTECTIVELY MARKED]

Dear Officer

### Las Iguanas, Blackpool

Thank you very much for your mediation document and the proposed conditions you'd like to see attached to the licence. Page 50

As you will be aware a number of these are already contained within the application in one form or another. Please can you let me know if I am right to presume that where our wording conflicts with yours (albeit where the point is pretty much the same) that you would like to see your wording attached. It probably won't surprise you to know that we would like to see our wording (in some cases). As our client runs a national operation, our managers and deputy managers have often trained and, if you will, been brought up in, other Las Iguanas premises around the country. We tend therefore to move staff around and where we are able to have similar if not identical Las Iguanas conditions providing the same standards and levels throughout England Wales and Scotland, that undoubtedly is a benefit for training and consistency. Perhaps as the conversation progresses we might look at a few of those.

The conditions that you have proposed are in significant part almost identical to those that your colleague provided us with as an example of a recent mediation you'd undertaken when we had dialogue with you prior to the service of the application. I have proposed a number of conditions that haven't merited any observation from you in the mediation documents. I am anticipating that you don't actually want those to clutter up the licence and that I am to presume to drop those from our proposals? When we speak we can no doubt discuss that.

Most of your conditions are acceptable and we will be in a position to agree them. There are however a few that cause concern and so in this first email I thought it would be helpful to concentrate on those (even though there may be one or two additional ones that need finessing).

### Condition 1 - The primary purpose of the premises.

Although our premises is a restaurant and is laid out, throughout, to tables an chairs and food is far and away the predominant driver of the business, I am concerned that the second part of that condition "the sale of alcohol will be ancillary to these uses" is something to akin to an historic restaurant condition, where alcohol has to be ancillary to substantial table dining, or historic nightclub conditions where alcohol had to be ancillary to substantial table dining and/or regulated entertainment.

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The premises doesn't really permit pre-arranged events and functions, save that at Christmas with larger table bookings (but always predicated on the basis that the customers will be seated and will be dining).

Condition 2 - High Volume Vertical Drinking

We recognise the concern, we recognise the point made by your colleague when we spoke earlier in the week that you are obliged to "look over our shoulder" at what possible uses might follow if the operation were not to succeed. My own view is that is effectively what a review is intended to deliver, but we don't need to disagree with you here and there is no intention that the premises would be permitted to conduct itself in that manner.

80% laid out to seating can be agreed. We will presume to delete our similar condition.

Waiter/waitress service available at all times can be agreed.

Personal licence holder contactable - we would welcome a brief discussion around that. Managers, deputies and assistant managers tend to have personal licences so I don't envisage it's a difficulty.

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12 - All agreed.

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customers. Sometimes at the end of an evening but also some customers come to the premises during the course of the day and purchase a bottle as a pure "off sale". We don't need the recorking of wine provision but in exchange we do need the cachucha permission.

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19 - All agreed.

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Condition 25 - This can be agreed but we would respectfully suggest that children have a civilising effect on licensed premises and seeking their removal late at night doesn't necessarily go to promotion of the licensing objectives.

26 - We propose door staff on nights when the premises has regulated entertainment. We don't propose them elsewhere. There are no ticketed events where admission is only permitted by tickets purchased in advance and there are no private functions. Again this does rather read like a nightclub condition and doesn't seem to us to be suitable to the type and style of operation we are proposing. We don't need to resist the condition entirely, we probably just need to finesse it.

27 - Door staff after 10pm - This is not agreed. However my clients are giving some consideration to the internal configuration of layout of the premises and once I better understand that I'll come back to you. Certainly we don't have any crime and disorder and antisocial behaviour which merits door staff in any of our other locations (30+) in England Scotland and Wales.

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32 - CCTV - This can be agreed.

I trust that is a helpful starting point. If you have any queries please don't hesitate to give me a call.

Best wishes

Matthew Phipps Partner for TLT LLP D: +44 (0)333 006 0201 F: +44 (0)333 006 1492 www.TLTsolicitors.com

### Evans, Lisa

From: Sent: To: Cc: Subject: Matthew Phipps <matthew.phipps@TLTsolicitors.com> 17 July 2015 11:22 Evans, Lisa Paul Uren Las Iguanas Blackpool [TLT-TLT.FID3489416]

Officer

Thank you for your email of 10 July 2015.

No issue with the delay much better to have a comprehensive reply than not, and in any event bearing in mind the timeline it is probably for me to apologise for you now!

I appreciate that there may be a few things to iron out but can I make the following comments:-

Condition 1 - that is very helpful, thank you.

Personal Licence Holder (Manager) contactable - that is helpful also. I will finesse the wording and send something across.

Drugs Prevention Policy - thanks for confirmation of condition 11, I will get confirmation and we are happy to agree the others.

Off Sales - the only sealed bottle that we would want to be an off sale is our Cachaca. It isn't a bottle that would be partially drunk on site and then taken home to consume (on the bus!). It is a premium priced spirit people take, sealed, for the drinks cabinet at home. We are not proposing that anybody will take partially consumed drinks with them at all.

SIA - thank you.

Searches - all understood if and/or when we undertake any searches we will ensure they are documented.

Risk Assessments - I don't think that the risk assessment that you attached got through our fire wall/system, would you mind sending it again.

Drunk/Intoxicated - I am sure we will be able to agree this. Let me send some wording through.

Challenge 21 - we have not had any examples of failing test purchases or selling to those who are underage. I appreciate that we have a bar and I appreciate that we seek to avoid "alcohol ancillary to table dining conditions" but the nature of the bar offer that we have doesn't really lend itself to youngsters. That is not to say that we are not vigilant, that is not to say that we don't have rigorous training, but it is to suggest that Challenge 21 has done the job across the other 40 odd Las Iguanas premises pretty well so far.

Children - all noted. We might have to disagree on the protection point, but actually there is nothing to stop us agreeing your condition in any event.

Door Staff - I will of course take instructions, but I anticipate that we are unlikely to agree, this may well be the sticking point.

Tables and Chairs - thanks for the direction toward Mandy, we will be in touch with her.

I hope that takes us forward and although it may not remove all of the issues between us I hope it does narrow it sensibly.

Best wishes.

Yours sincerely

Matthew Phipps Partner - Leisure & Retail This page is intentionally left blank

### LAS IGUANAS BLACKPOOL CONCEPT VISUALISATION



### LAS IGUANAS BLACKPOOL Shopfront



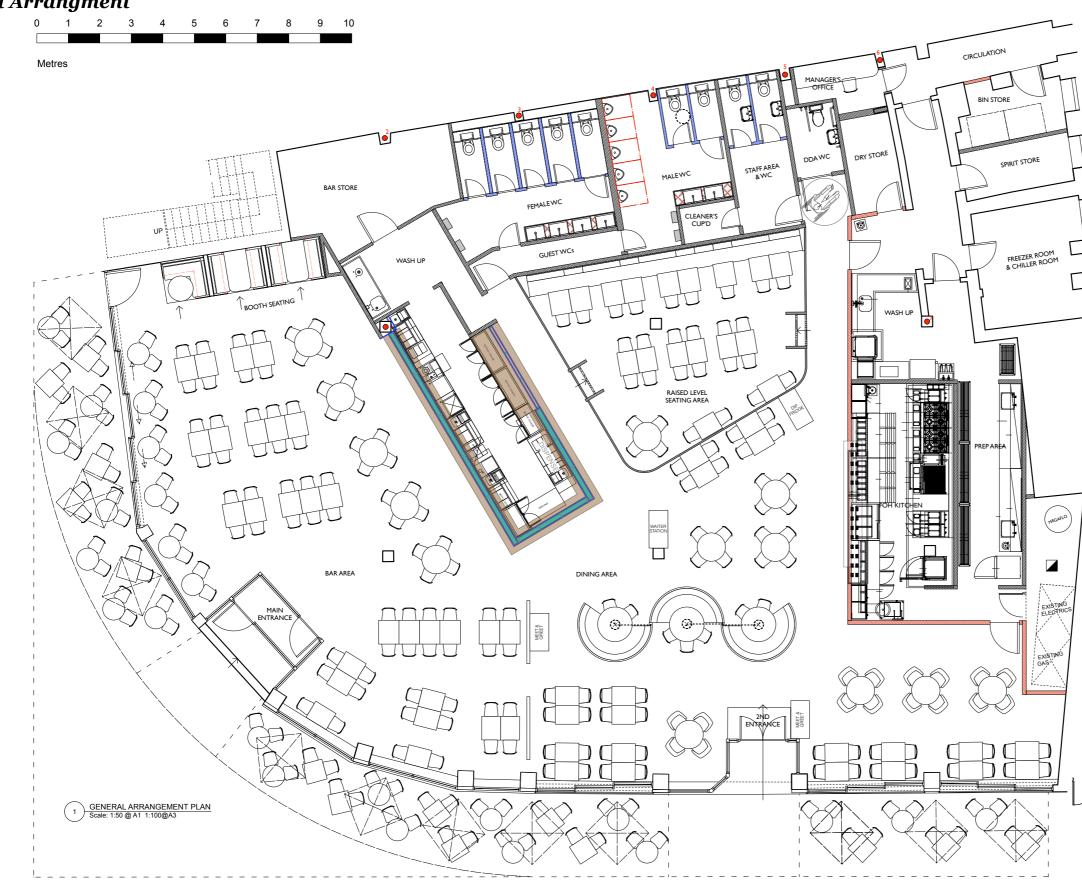
### EXPOSED BULBS

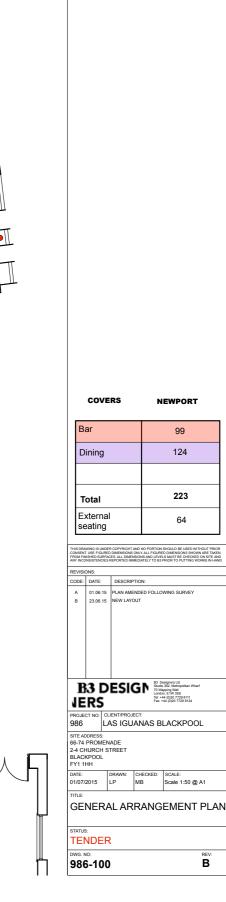
### DISTRESSED PAINT FINISH

<sup>•</sup> 'EAT LATIN DRINK LATIN' OR EQUIVALENT BRAND MESSAGE TBC



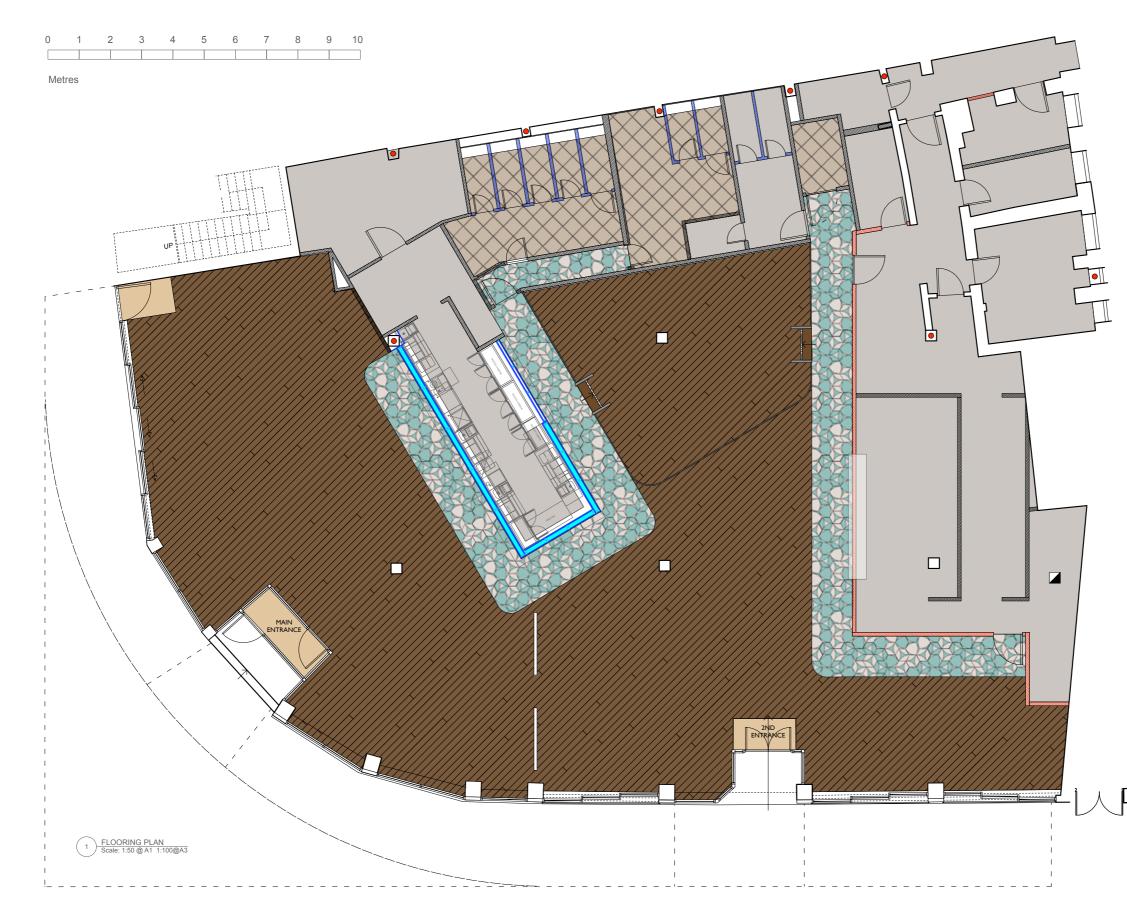






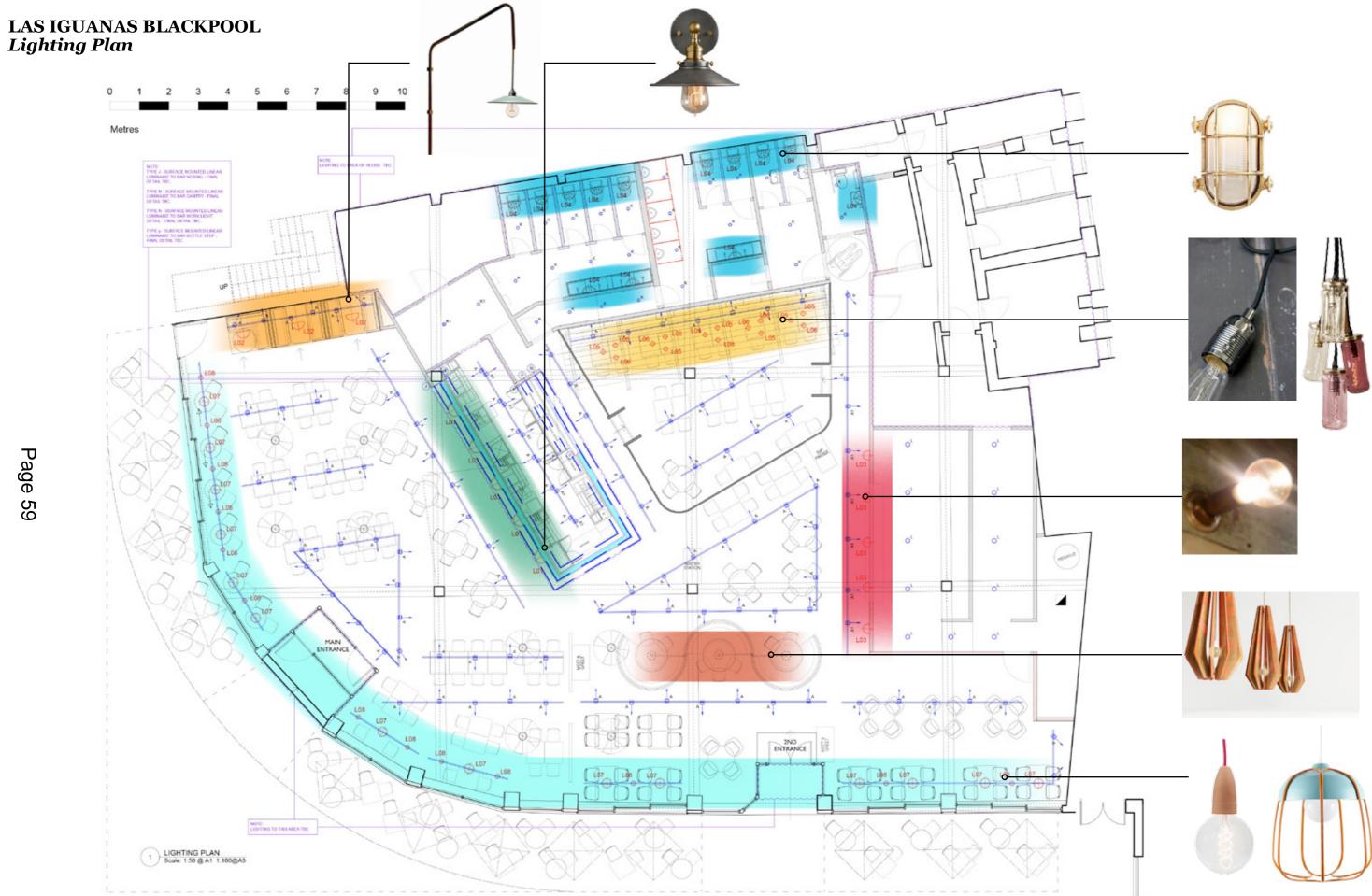


### LAS IGUANAS BLACKPOOL Floor Finishes Plan



KEY				
FF 01	ENTRANCE MATT JAYMART - INGENIUS RANGE IN TAN			
FF 02	MOSAIC DEL SUR GRANITO HEXAGON TILE 200MM X 230MM COLOUR G09 & G29			
FF 03	TIMBER FLOOR - DIAGONAL & STRAIGHT LAY CONTRACTOR TO SUPPLY. B3 TO APPROVE SAMPLE.			
FF 04	ALTRO SAFETY FLOORING TUNDRA K30500 WR 153/A 1M239/LRV52			
FF 05	WC TILE 450MM X 450MM CERAMIC TILE 3DGL482 "LEATHER" SYMMETRY RANGE BY SOLUS CERAMICS			
N.B. PLEASE REFER TO DRA FOR FURTHER FLOOR				
THIS DRAWING IS UNDER COPYRIGHT AND N CONSENT. USE FIGURED DIMENSIONS ONLY. FROM FINISHED SURFACES. ALL DIMENSIONS ANY INCONSISTENCIES REPORTED IMMEDIA	O PORTION SHOULD BE USED WITHOUT PRIOR ALL FIGURED DIMENSIONS SHOWN ARE TAKEN S AND LEVELS MUST BE CHECKED ON SITE AND TELY TO B3 PRIOR TO PUTTING WORKS IN HAND.			
REVISIONS: CODE: DATE: DESCRIPTION	4:			
	B3 Designers 1 M			
	B3 Designers Ltd Studio 302, Metropolitan Wharf 70 Wapping Wall London, E'W 358 Titl:+44 (0)20 7729 8111 Fax: +44 (0)20 7729 8124			
PROJECT NO: CLIENT/PROJECT:				
986 LAS IGUANAS BLACKPOOL SITE ADDRESS:				
66-74 PROMENADE 2-4 CHURCH STREET BLACKPOOL				
FY1 1HH DATE: DRAWN: CHE	ECKED: SCALE:			
01/07/2015 LP MB	Scale 1:50 @ A1			
FLOORING PLAN				
STATUS:				
TENDER DWG. NO: REV:				
986-104				

B3 DESIGN







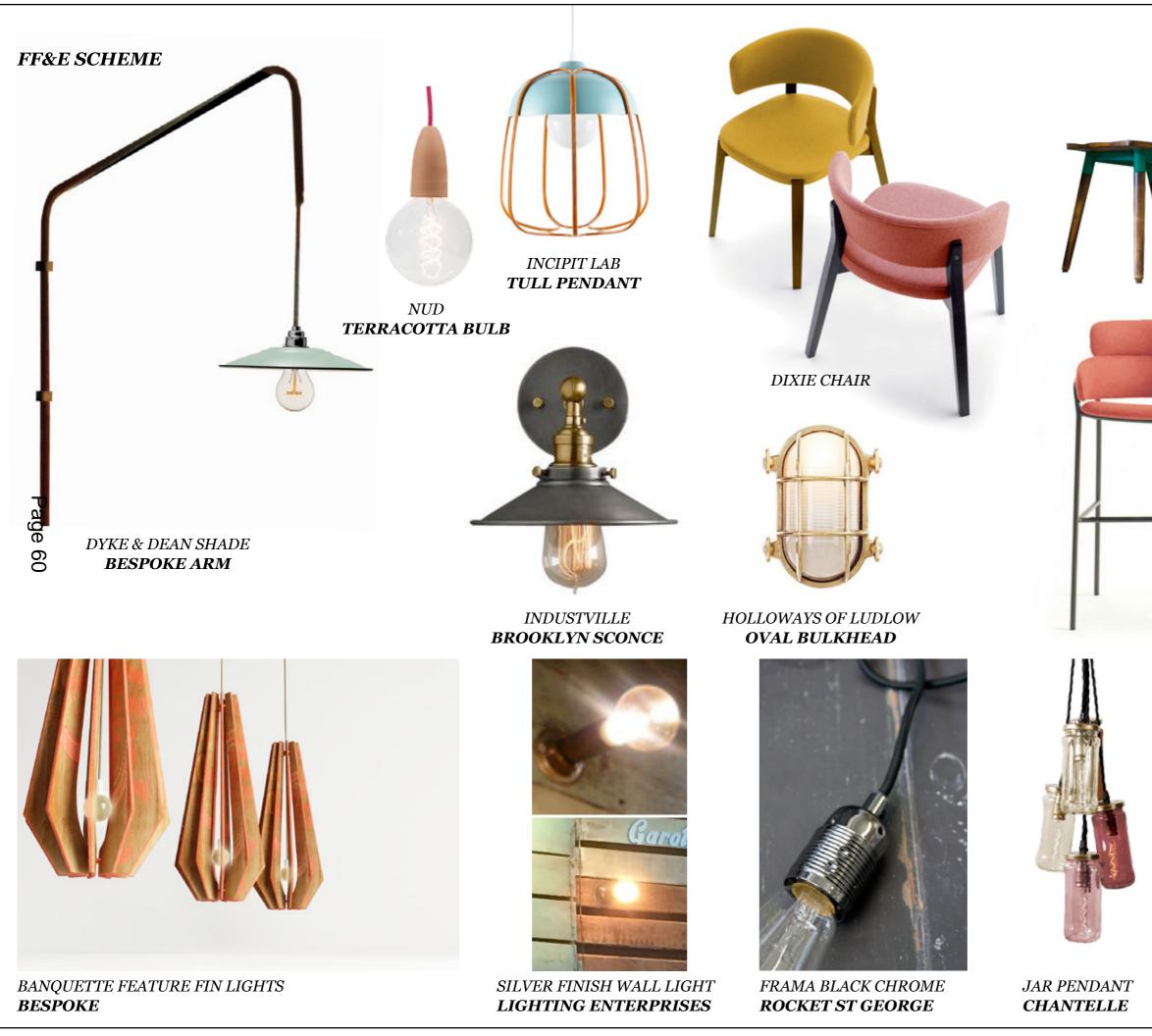




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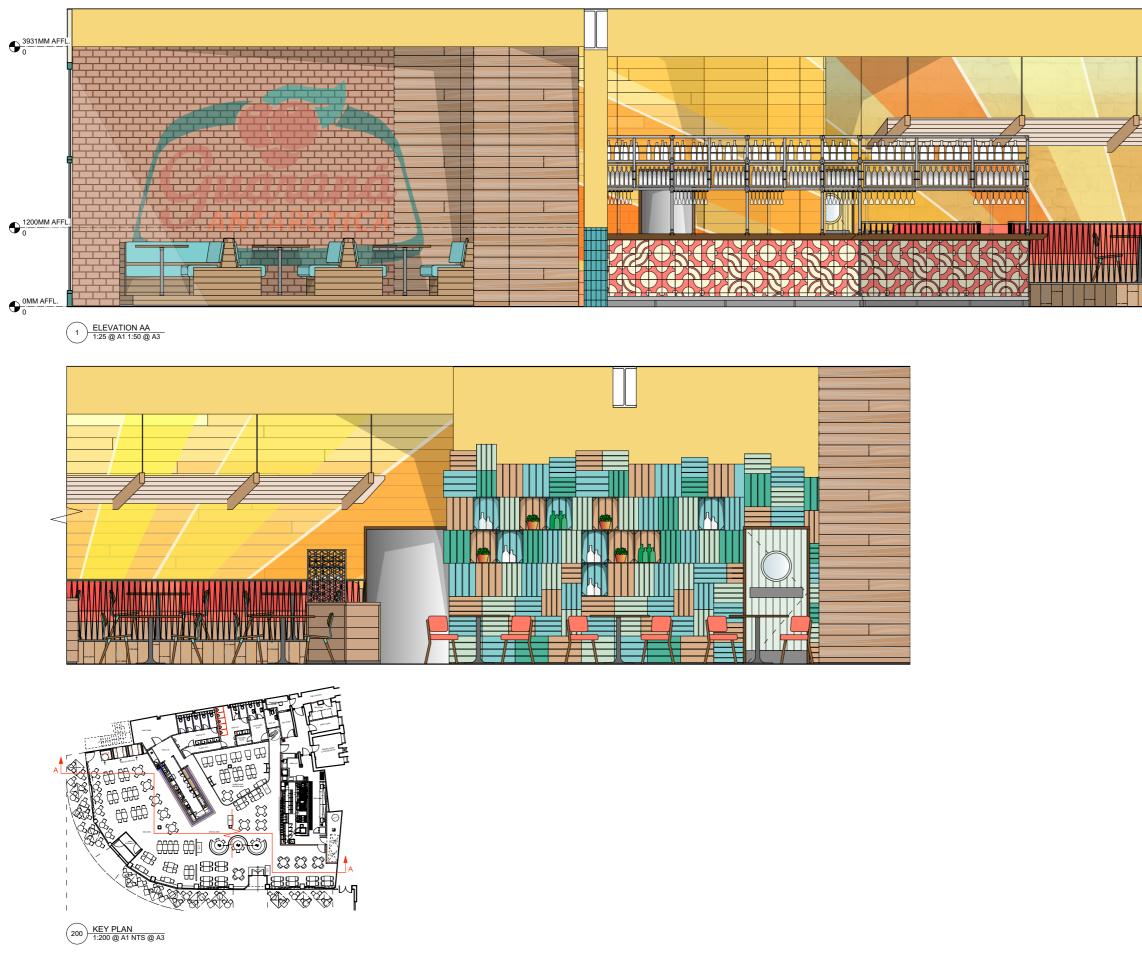


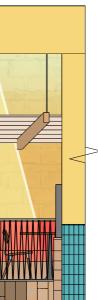
STRIKE BAR STOOL



B3 DESIGN

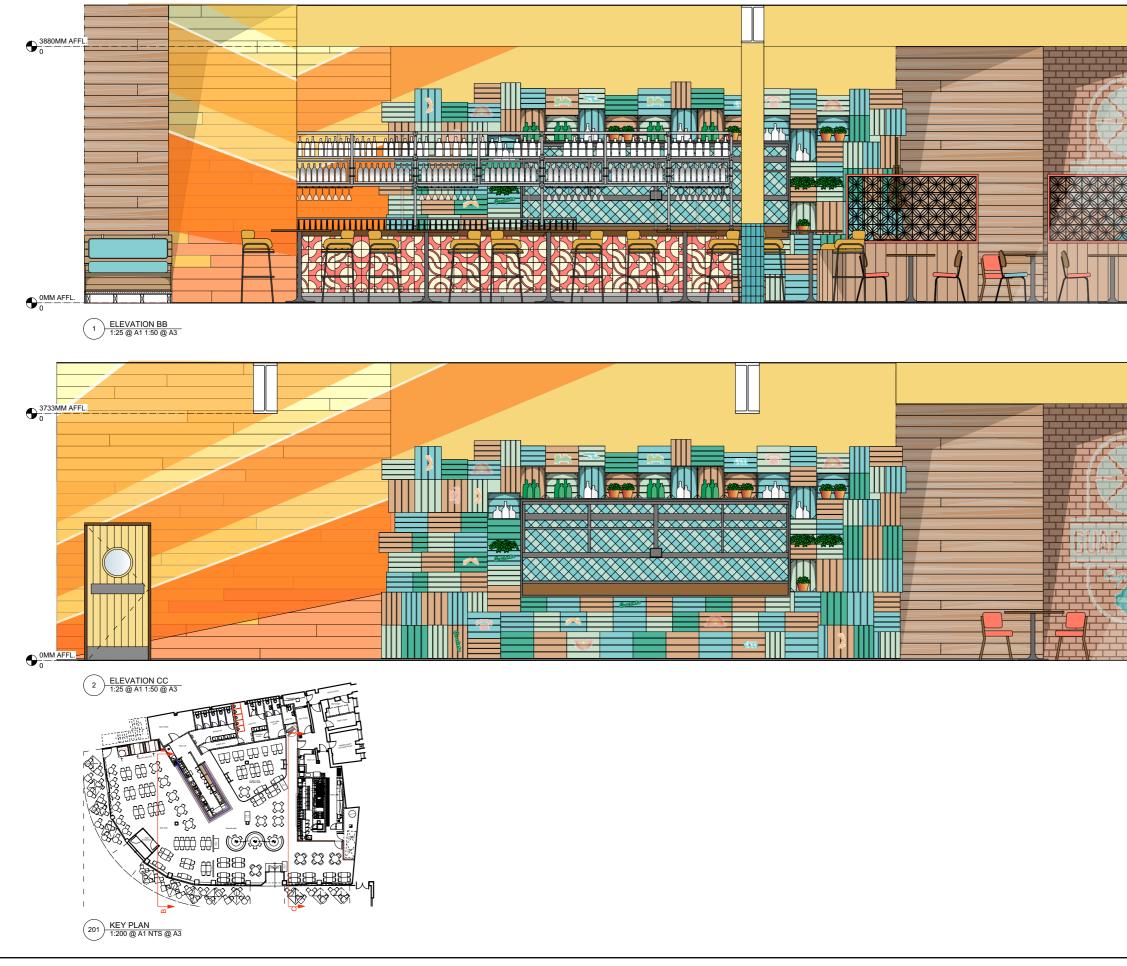
### DOLL CHAIR





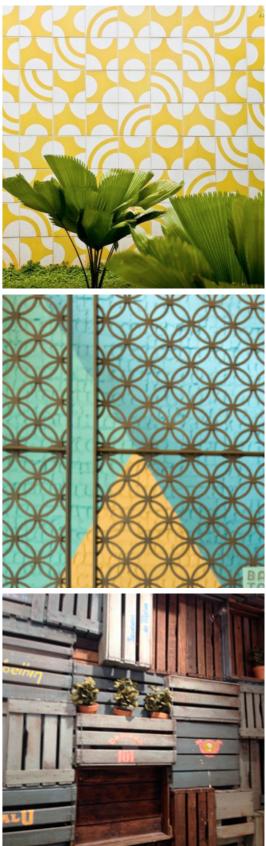


B3 DESIGN



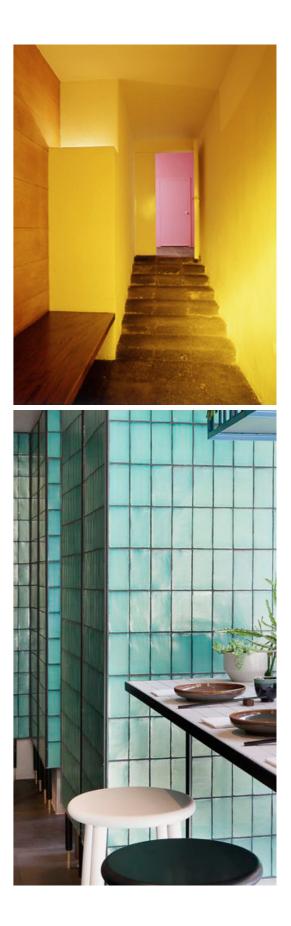




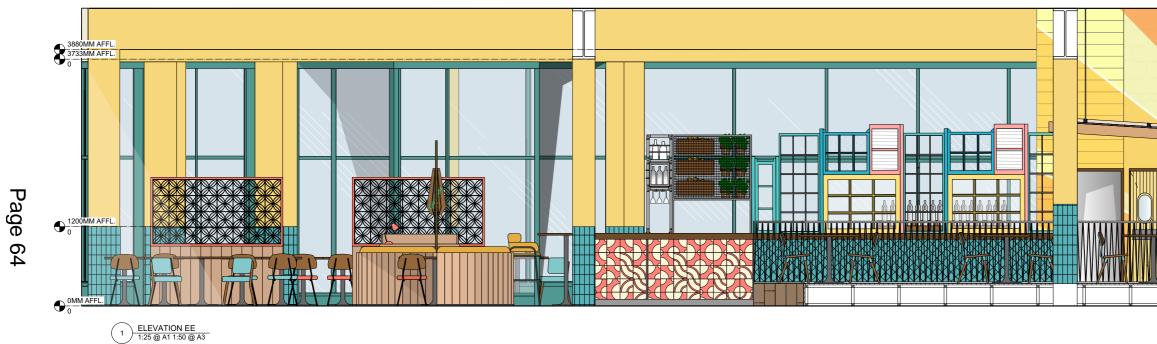


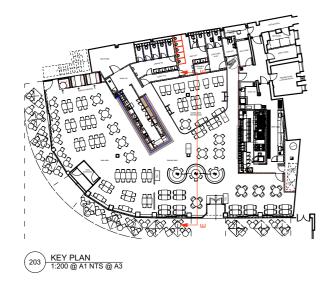










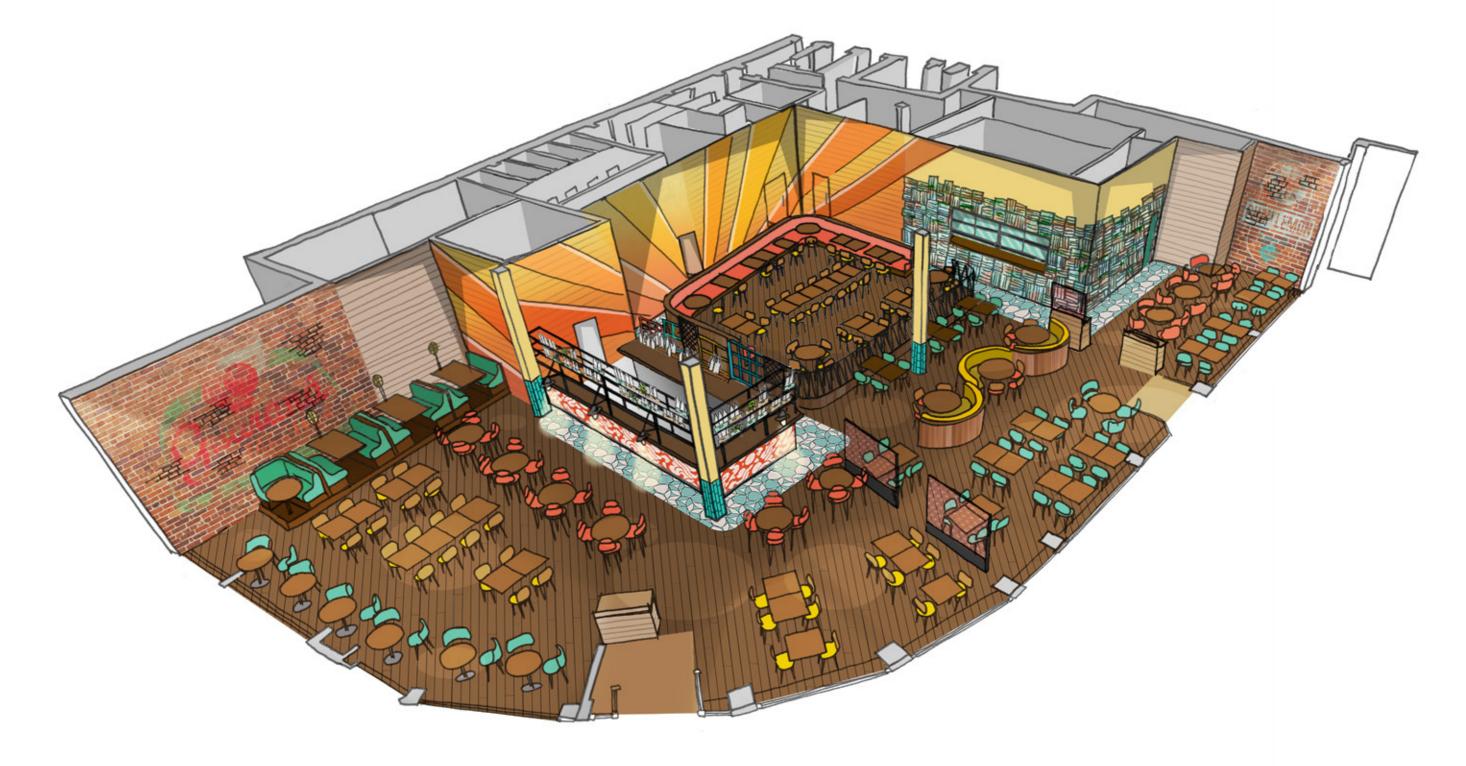








### **AXONOMETRIC VIEW**

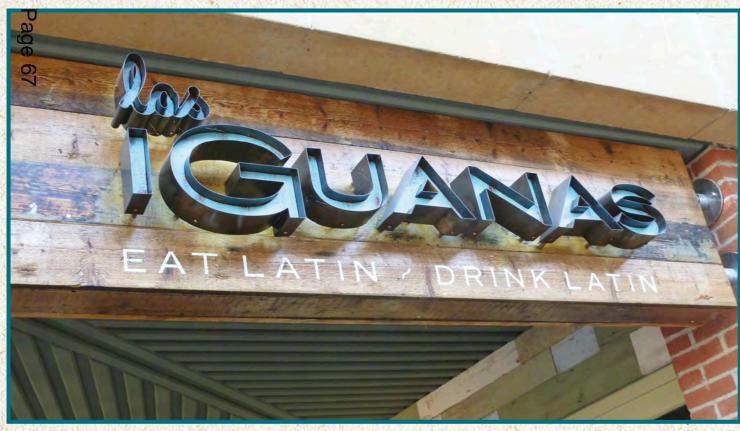




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# THE BRAND

### **BRAND IDENTITY**

Las Iguanas have recently undertaken a full brand refresh, working with a leading London agency to develop an updated logo and visual language in keeping with the coming of age of the concept.

The resulting branding is strong and appealing with a unique Latin edge. It draws on the colour palette of the tropics, fresh and homely food, lovingly prepared, and vintage imagery spanning Latin culture from film and music to beach life and the overwhelming vitality of the continent.



# THE BRAND

A Fresh Revolution - the menu is bursting with authentically Latin dishes cooked by skilled chefs from fresh ingredients. Crisp salads, moreish tapas and South American classics give Las Iguanas a unique edge.

Authentic, Relaxed and Welcoming - The team at Las Iguanas genuinely love South American culture and spend a lot of time and effort getting it right, from the food, to the cocktails to the interiors. This includes the warm, friendly, embracing service that reflects South American hospitality.

Zesty and Passionate - Las Iguanas is fresh and alive, imbued with all the sensual passion for living of Latin life.

Urban, Chic and Sophisticated - As South America grows in confidence its image becomes increasingly more sophisticated. Las Iguanas reflects this with a focus on the cool, stylish, urban aspects of the culture and design.

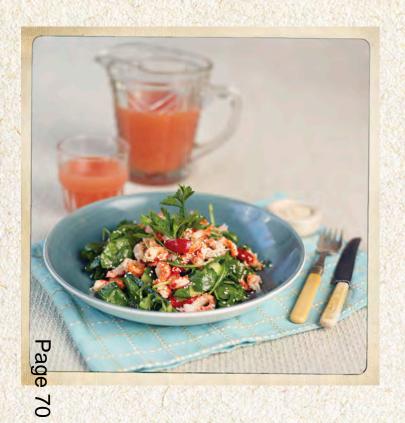




## THE **300D**

Modern South American food draws on a rich history, fusing South American Indian ingredients with those arriving from Africa and Europe over the centuries. The resulting cuisine is rich in flavour, bursting with spices and textures which sit well with today's global enthusiasm for ethnic flavours.

Mexican, Brazilian, Peruvian, Chilean... the continent inspires the new and the different; the fresh and flavoursome.













# THE **300D**

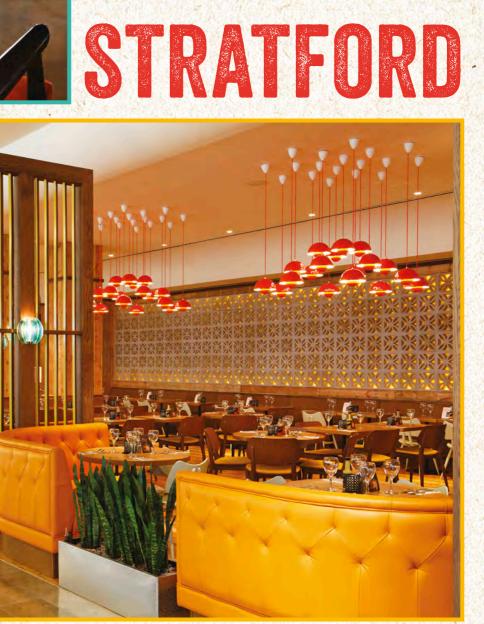
Our development kitchen at Las Iguanas in Bristol trials new dishes throughout the year ready to make an appearance on our seasonal menu which is refreshed for Spring and Autumn. This continuous development ensures that the menu remains innovative and exciting whilst retaining popular core dishes.

The menu brings together the best Latin dishes, based around unique and delicious home-made sauces and quality ingredients cooked fresh.



















#### FESTIVAL HALL RO

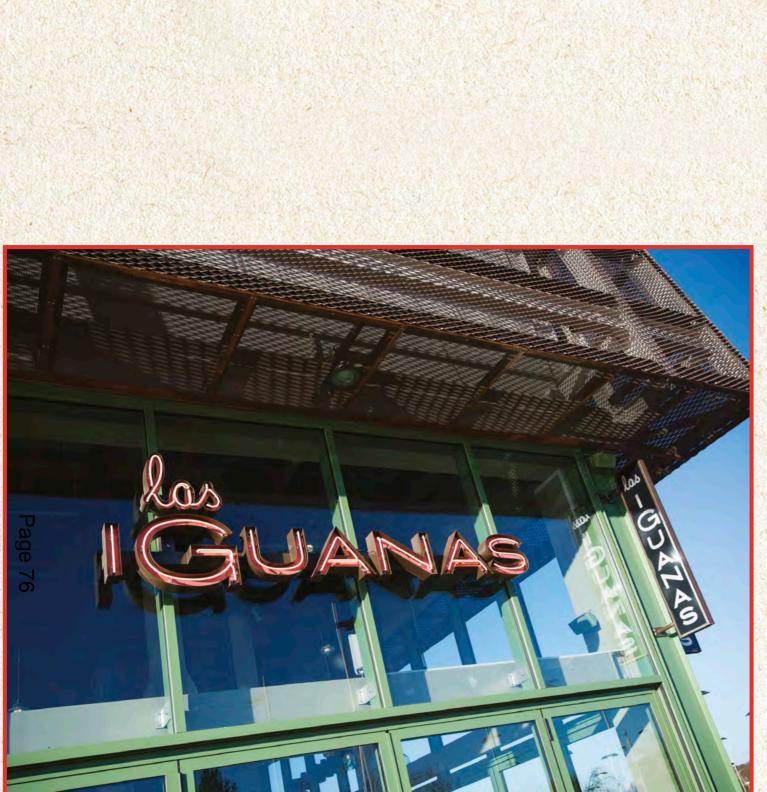






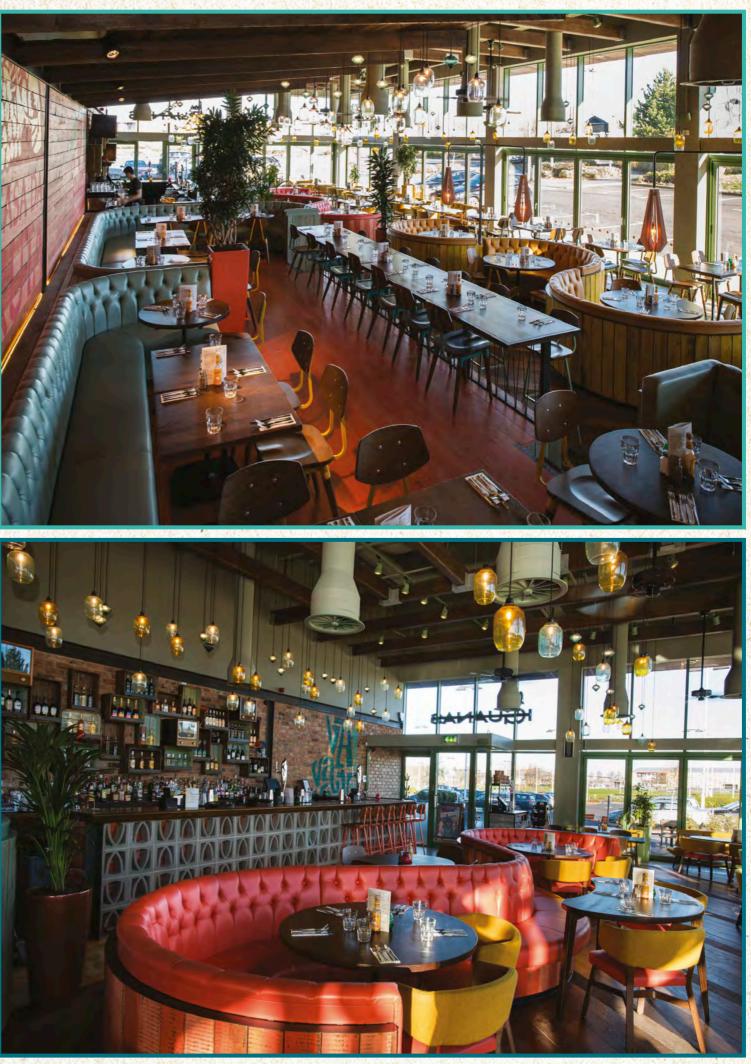


## PLYMOUTH



## **CRIBBS CAUSE**







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#### EAT LATIN / DRINK LATIN

Las Iguanas is the UK's original and most successful Latin American restaurant operator. With this market booming in the UK and beyond, Las Iguanas continues to lead the way in contemporary Latin food, vibrant, evocative environments and superb hospitality.

Launched in 1991, Las Iguanas now has restaurants across the UK, serving up fresh South American food in iconic London tourist spots, lively leisure hubs, shopping malls, high streets and local neighbourhood eateries alike.

The mission is to Live Latin Life; to offer guests the experience of being somewhere else, somewhere better, somewhere distinctly Latin American.







# THE BRAND

### **BRAND IDENTITY**

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The resulting branding is strong and appealing with a unique Latin edge. It draws on the colour palette of the tropics, fresh and homely food, lovingly prepared, and vintage imagery spanning Latin culture from film and music to beach life and the overwhelming vitality of the continent.

# THE BRAND

### **BRAND PRINT**

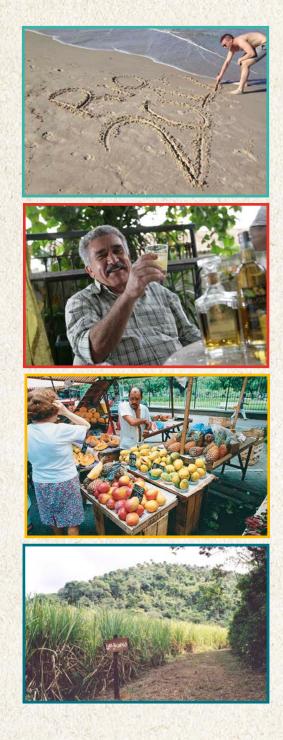
Page 80

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Urban, Chic and Sophisticated - As South America grows in confidence its image becomes increasingly more sophisticated. Las Iguanas reflects this with a focus on the cool, stylish, urban aspects of the culture.



### AUTHENTICITY DISCOVERY

The Las Iguanas team works hard to ensure that the brand continues to encapsulate the multi-dimensional appeal of South America. Key items are imported to add authenticity to the brand, from Las Iguanas' own cachaça to artisan terracotta serveware or small items of furniture from boutique designers.

The team have close ties with South America including friends, suppliers, charities and organisations. Regular visits serve to keep enhancing the brand and the authenticity Las Iguanas can deliver in both the food and beverage and the environment.

In Summer 2012 Las Iguanas played host the Rio Convention and Visitors Bureau and RioTur, hosting their hospitality ahead of the 2016 Rio Olympics.

The Rio Olympics will offer us a fantastic opportunity to showcase what we do while the eyes of the world are on Brazil and we are working closely with our Rio contacts to maximise the impact of this global event.



CLAS IGUANAS

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# LOCATIONS

Las Iguanas has a flexible all-day offer from morning coffee and churros, through tapas and light lunches to a la carte and cocktails. The brand operates successfully in all environments, including

- BELOW OFFICES AND RESIDENTIAL DEVELOPMENTS i.e London Southbank Centre, Plymouth Royal William Yard
- IN LISTED BUILDINGS i.e Newcastle Grey Street, Derby Friar Gate
- HIGH STREETS i.e Edinburgh George Street, Exeter Queen Street
- SHOPPING CENTRES
   i.e London Westfield Stratford, Manchester The Trafford Centre
  - LEISURE CLUSTERS i.e Bristol Cribbs Causeway, Cardiff Mermaid Quay

Las Iguanas currently operate 38 restaurants in a breadth of locations across the UK. Recent developments include Regents Court in Leamington Spa and Edinburgh's historic George Street, home to prestigious shopping and dining in the City Centre.



ROYAL WILLIAM YARD - PLYMOUTH







## INTERIOR DESIGN

Working with carefully selected teams of top UK architects and designers we have created a range of interior styles. All capture the spirit of Las Iguanas but can be customised to suit individual locations.

Every detail is approved by the Las Iguanas team, from the profile of a kitchen pass or banquette seating to finishes and custom fittings.

#### HIGH END

Sophisticated Latin; Mid Century Brasilia styling with the finest detailing and slick finishes.

#### **URBAN COOL**

Bright and funky with a retro vibe and a myriad of textures.

SHABBY CHIC Relaxed beach styling

# HIGH END



Cambridge

Stratford

# URBAN COOL







Kingston

# SHABBY CHIC



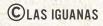
Cribbs Causeway



Plymouth



Mermaid Quays











Modern South American food draws on a rich history, fusing South American Indian ingredients with those arriving from Africa and Europe over the centuries. The resulting cuisine is rich in flavour, bursting with spices and textures which sit well with today's global enthusiasm for ethnic flavours.

Mexican, Brazilian, Peruvian, Chilean...the continent inspires the new and the different; the fresh and flavoursome.









# THE FOODD







Our development kitchen at Las Iguanas in Bristol trials new dishes throughout the year ready to make an appearance on our seasonal menu which is refreshed for Spring and Autumn. This continuous development ensures that the menu remains innovative and exciting whilst retaining popular core dishes.

The menu brings together the best Latin dishes, based around unique and delicious home-made sauces and quality ingredients cooked fresh.

The bar is renowned for high quality classic Latin cocktails and mocktails, along with a carefully chosen range of South American wines and beers. Las Iguanas is the only restaurant brand to distil its own award winning cachaça, the spirit of Brazil, from sugar cane grown on the Magnifica plantation near Rio. This is used for the signature caipirinha cocktail.









a female bias however the flexibility of the offer attracts guests of all ages and types including:

FAMILY - the menu appeals to all ages and tastes, perfect for family gatherings. The Children's menu means that younger family members are well looked after

**REGULARS** - great hospitality and training means we make sure to recognise regular guests and make their visits extra special as they are our best advertisement

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COUPLES - the rich environment allows for guiet, secluded tables for those looking for a more romantic dinner

LUNCH - lighter bites and tapas are available through the day for those looking for a quick lunch

PARTIES - the perfect venue for friends to meet and celebrate with sharing-style food in a warm environment

FASTRACK - fresh food cooked guickly; for those in a hurry many dishes are suitable for the guest who needs to be somewhere else or back in the office

GRAZERS - uninterrupted lounging for those rich in leisure time with a choice of tasty tapas throughout the day

BAR VISITORS - a relaxing bar space for guests to enjoy a drink and tapas dishes when they don't need a formal meal







### BEST COMPANIES **TO WORK FOR** 2013

#### **Restaurant & Bar Design Awards** Shortlisted



# AWARDS

Sunday Times 100 Best Companies to Work For 2015 & 2013

Investors in People Gold Standard

Investors in People Awards 2014 - Excellence in Reward & Recognition

R200 Awards 2014 - Best Restaurant Drinks Offering

Best Multiple Restaurant Design (Wembley) Casual Dining Awards 2014 - Finalist

Coolest Big Brand - CGA Peach Icon Awards 2013

Best Multiple Restaurant Design (Kingston) -Restaurant and Bar Design Awards 2013 - Shortlist

Best management team BVCA British Venture Capital Association 2013 - Nominated

Best Design- Gold Award Commended (Westfield Stratford) British Council of Shopping Centres 2012

Best Design in a Retail Space (Westfield Stratford) -Restaurant and Bar Design Awards 2012 - Shortlist

The Sunday Times Buyout Track 100 2011

Group Restaurateur - Caterer and Hotelkeeper 'Cateys' 2009

CLAS IGUANAS